Dear colleagues,

We hope you are doing well as we move closer to the start of the fall term.

This email will provide you with the most current information about many of the supports that the UTM Library will offer this fall. Our librarians and staff continue to work to offer resources and services, whether in-person or remotely, to support the teaching, learning, and research needs of our community.

These decisions have all been made in accordance with the province’s guidelines, municipal by-laws, and the University’s own policies.

**Library space**

The main floor of the Library will re-open on **September 8** at 10 am. Computers, wi-fi, and printers will be available.

**Hours**

*Main floor only*

- Monday to Thursday: 10 am–7 pm
- Friday: 10 am–5 pm

We are implementing a new booking system for computer workstations and study spaces to ensure that physical distancing protocols are followed. Patrons must present their TCard and booking confirmation to enter, and a mask or other facial covering is required.

**Physical collections**

Library stacks will remain closed, both to ensure the safety of our community and to continue to provide access to more than 2.5 million digital copies of our print books via the [HathiTrust Emergency Temporary Access Service](https://www.hathitrust.org). In addition, we will continue to offer our [Curbside Pickup Service](https://library.utm.mcmaster.ca/services/curbside-pickup) in the fall for UTML print titles not available digitally.

The management of a high-circulating physical collection is not possible in the current environment. Therefore, course reserves and other short-term loans, including print textbooks, laptops, and other gadgets, will not be available.

**Research help**

We will provide reference support virtually in the fall, but as always, we offer several ways to ask questions and get help:

- Local UTM Library chat: reach our expert UTM Library reference staff
- Ask a Librarian chat: extended support when local chat not available
Virtual consultations available on request

For full details on these services, including hours of operation, please visit Reference Help at the UTM Library.

Faculty support

Our liaison librarians are your guides to Library resources and services. Here are some useful links as we head into the fall:

- Reach out to your liaison librarian for course support, student research consultations, and more
- Submit your reading lists to the Syllabus Service to ensure digital access to course materials through the Library
- Review our list of remote supports for instructors for more resources and services

We look forward to welcoming you back and to supporting you during the coming months as we continue to navigate these challenging times.

Best,

Shelley

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