

# Responding to Distressed Students

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A quick guide for faculty and staff at the University of Toronto Mississauga



UNIVERSITY OF  
**TORONTO**  
MISSISSAUGA

[utm.utoronto.ca/distressedstudent](http://utm.utoronto.ca/distressedstudent)

## Emergency Situation

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- medical emergencies
- suicide attempts
- assault
- police matters
- all after-hours emergencies and crises

For emergency situations call:  
(available 24/7)

**UTM Campus Police**  
**(905) 569-4333**

**911**

## Student Crisis Situation

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- in crisis or overwhelmed
- disturbing behaviour
- references to suicide or violence

For student crisis situations call:  
(during regular business hours)

**UTM Student Affairs**  
**(905) 828-5758**

or

**U of T Student Crisis Response**  
**(416) 946-7111**

## Personal Safety Situation

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- harassment and stalking
- bullying and threats
- domestic/family violence
- sexual assault

For personal safety situations call:  
(during regular business hours)

**U of T Community Safety Office**  
**(416) 978-1485**

## Concerning Student Situation

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- complex academic situations
- unusual, distressing or unmanageable behaviour

For concerning student situations call:  
(during regular business hours)

**UTM Office of the Registrar (academic)**  
**(905) 828-5399**

**UTM Student Affairs (behaviour)**  
**(905) 828-5758**

**U of T Student Academic Progress (behaviour)**  
**(416) 946-0424**