Connecting a Student with Campus Resources

<table>
<thead>
<tr>
<th>When a student expresses these interests or concerns...</th>
<th>please refer them to one or more of these UTM resources</th>
</tr>
</thead>
</table>
| **Academic & Career Exploration**                      | - Career Centre: career exploration & counselling, practical experience, opportunities, graduate & professional schools information  
- Office of the Registrar: academic advising, registration & enrolment issues, course selection, degree eligibility checks, graduation requirements  
- Individual academic departments: interests related to majors, minors & specialist programs, course options, graduate programs |
| **Academic Support & Performance/Grades**              | - Academic Skills Centre: academic workshops, skills diagnostics, coaching; supporting a wide range of students, from academically struggling to high achieving  
- Instructors & teaching assistants: 1-to-1 discussion in office hours, labs & tutorials  
- Office of the Registrar: academic advising, academic rule concerns (petitions), probation & suspension concerns, withdrawal from courses  
- Library: research skills & support, individual consultations, workshops |
| **Disability Support**                                 | - Accessibility Services: accommodations for physical, learning, sensory & mental health disabilities, medical conditions |
| **Diversity, Equity & Faith**                          | - Equity, Diversity & Inclusion Office: diversity & equity support  
- Health & Counselling Centre: gender identity & sexual orientation  
- Campus Faith Leaders: faith-based support |
| **Family Responsibilities**                            | - UT Family Care: info, support & workshops on family leave, childcare, elder-care |
| **Finances, Financial Aid & Scholarships**            | - Office of the Registrar: financial aid advising (government loans, grants), including reconsideration upon dramatic changes in family support; academic scholarships for high-performing students  
- Academic departments: scholarships in areas of academic study |
| **International Support & Global Opportunities**       | - International Education Centre: study abroad & international exchange opportunities, study permits, transition issues, work eligibility, immigration support |
| **Involvement & Making Social Connections**            | - UT & UTM student organizations: academic societies, student governments, clubs across cultural, service, political, faith & other interests  
- Centre for Student Engagement: leadership, service & co-curricular opportunities  
- Career Centre: employment, volunteer & service opportunities  
- Recreation, Athletics & Wellness Department: competitive & recreational teams, fitness classes |
| **Internet & Computing Issues**                        | - Info & Instructional Technology Services: internet connectivity, passwords, online/remote learning tools |
| **Physical & Mental Health**                           | - Health & Counselling Centre: physicians, nurses, health educators; also counsellors for relationship issues, grieving; workshops on stress management  
- U of T Telus Health Student Support (formerly named My SSP): 24-hour phone, web & app support for school, health & general life concerns  
- Recreation, Athletics & Wellness Department: broad range of casual, competitive, individual, instructional & team activities |
| **Safety**                                             | - UTM Police: emergency & safety concerns, after-hours crisis support  
- Sexual Violence Prevention & Support Centre: safety planning, victim support  
- WalkSafer Service: walking escorts across campus |
| **Time Management**                                   | - Centre for Student Engagement: peer-led workshops, mentors, programs |

Students in UTM Residences have access to additional layers of support through that department’s student peer support team of residence dons & residence education facilitators, along with on-site/live-in professional staff.

*Note that university services respect student privacy and will not share confidential information with parents/families.*

(Updated SA 2023-08-16)