WELCOME TO THE UNIVERSITY OF TORONTO MISSISSAUGA

I'VE BEEN ACCEPTED. NOW WHAT?

PHASE 1

☐ Accept your offer
☐ Wait for your offer package
☐ Search for on/off-campus housing and dining
☐ Apply for your immigration documents
☐ Book your flights and travel arrangements
☐ Questions?
OFFER OF ADMISSION

CONGRATULATIONS ON BEING ADMITTED TO ONE OF CANADA'S TOP UNIVERSITIES!

ACCEPT YOUR OFFER

What are your next steps? Accept your offer and join the University of Toronto community! We encourage you to join the Facebook page.

YOUR OFFER PACKAGE

You will receive your University of Toronto offer letter in a congratulatory email from UofT Enrolment Services. After you receive this email, you will have access to it via PDF on the Join UofT website.
ON-CAMPUS AND OFF-CAMPUS HOUSING

Now that you have accepted your offer, you have to decide where you will live when you come to study at UTM.

Interested in living in residence? Find out more information about how to apply to live in residence. Keep residence dates and deadlines in mind.

Interested in living off-campus? Enable your JOINid and use the UofT Off-Campus Housing tool to facilitate your search.

Temporary housing:
- Nearby hotels
- Visitor housing – one unit available right on campus, limited availability.

DINING AND FOOD

There are many options for dining at UTM. A nutritionist is also available to you at no additional cost on campus to help you find healthy recipes that best suit your needs.
IMMIGRATION DOCUMENTS
In order to study in Canada, you must have a valid post-secondary study permit. You may also need a temporary resident visa.

- If you already have a study permit, ensure it is valid.
- Please note: A study permit for secondary school does not authorize you to study at the University of Toronto.
- Find out if you can study and what you need before you apply for a study permit in Canada.
- Find out if you need a visitor (temporary resident) visa before you plan to come to Canada.
- Discover how to apply, where to get application forms and guides, and what documents to provide with your application.
- Contact us for help with your immigration documents.

TRAVEL ARRANGEMENTS
Classes begin on September 6, 2018. It is very important to arrive in time to attend your first classes. There are other dates you should keep in mind when making travel plans:

- Residence Move-In Day for new students: September 1, 2018
- Orientation Week (O-Week) begins: September 1, 2018 (Residence Students), September 3, 2018 (All Students)
HELPFUL RESOURCES

Do you have questions? Refer to the chart below on who to contact for more information.

<table>
<thead>
<tr>
<th>QUESTIONS ABOUT</th>
<th>DEPARTMENT</th>
<th>PHONE NUMBER</th>
<th>SOCIAL MEDIA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admission Requirements</td>
<td>Student Recruitment &amp; Admissions</td>
<td>905-828-5400</td>
<td><img src="facebook.png" alt="Facebook" /> <img src="twitter.png" alt="Twitter" /> <img src="instagram.png" alt="Instagram" /></td>
</tr>
<tr>
<td>On-Campus Housing</td>
<td>Student Housing &amp; Residence Life</td>
<td>905-828-5286</td>
<td><img src="facebook.png" alt="Facebook" /> <img src="twitter.png" alt="Twitter" /> <img src="instagram.png" alt="Instagram" /></td>
</tr>
<tr>
<td>Immigration/ International Opportunities/Study Abroad</td>
<td>International Education Centre (IEC)</td>
<td>905-569-4716</td>
<td><img src="facebook.png" alt="Facebook" /> <img src="instagram.png" alt="Instagram" /></td>
</tr>
<tr>
<td>Course Enrolments, Academic Advising, Financial Aid</td>
<td>Office of the Registrar</td>
<td>905-828-5399</td>
<td><img src="facebook.png" alt="Facebook" /> <img src="twitter.png" alt="Twitter" /></td>
</tr>
</tbody>
</table>

Still not sure who to ask? The IEC can help you figure it out.
NOW THAT YOU HAVE ACCEPTED YOUR OFFER, MAKE SURE YOU GET CONNECTED SO YOU DON'T MISS ANY IMPORTANT INFORMATION.

GET TO KNOW UTM AND STAY CONNECTED

PHASE 2

- International Education Centre (IEC)
- IEC Events & Activities
- Health Insurance (UHIP)
The IEC is here to help you connect with other students, internationalize your experience further, and join a cross-cultural community at the University of Toronto Mississauga.

INTERNATIONALIZE YOUR DEGREE
Experience another culture, travel, and develop cross-cultural competences through the following programs:

- Study Abroad
- International Research Opportunities (iROP)
- UTM Abroad
- Global Citizenship Certificate

IMMIGRATION
You can speak with our certified International Student Immigration Advisor at no additional cost to receive advice on study permits, visas, working in Canada, permanent residency, and other immigration related matters.

INTERNATIONAL STUDENT SUPPORT
The IEC is here to support you with your transition to university, the University Health Insurance Plan (UHIP), pre-arrival information, and finding the right resources.
At the IEC we use a peer-to-peer approach that brings together UTM's dynamic global campus community to celebrate culture and diversity through a variety of internationally focused programs and activities. Explore the world around you by participating in many of our locally and globally minded events, meet domestic and international students who share your interests, and get connected to the resources and people that can help you thrive during your time at University.

Learn more about how to participate in IEC Events & Activities; we look forward to meeting you!
As an international student, you are covered by two kinds of health insurance plans: University Health Insurance Plan (UHIP) and Extended Health and Dental Plans.

**UHIP**

The University Health Insurance Plan (UHIP) is a mandatory health insurance plan for international students to ensure you have basic health care coverage while studying in Ontario. As an international student, you are automatically enrolled in UHIP and the coverage charge will be listed on ACORN (your student account). For more information about UHIP, visit our website or the UHIP website. You may also contact us for any additional questions on your health coverage.

**SUPPLEMENTARY HEALTH AND DENTAL PLAN**

All students are also covered by a Desjardins Financial supplementary health insurance plan to help cover medical expenses, such as vision and dental care (not covered by provincial health care, OHIP, or by UHIP). Students automatically receive this medical and dental insurance coverage through the University of Toronto Students' Union (UTSU) and is paid for as part of your school fees. For more information on your coverage, visit UTSU’s website.
PRE-DEPARTURE

MAKE SURE YOU HAVE EVERYTHING YOU NEED BEFORE TRAVELING.

PHASE 3

- Pre-departure checklist
- Climate
- Fees and payments
PRE-DEPARTURE CHECKLIST

As you get ready to depart for Canada, please do not forget to pack the following important items:

☐ Valid passport
☐ Valid study permit
☐ Booking arrangements for your flight
☐ Photo identification
☐ Driver’s license or international driver’s license (if you have one)
☐ Money – make sure to pack enough cash for immediate expenses including, but not limited to, food and transportation
☐ Linens – you can bring your own or buy them once you get to Canada
☐ Electronic devices - voltage in Canada is 110 volts so you might need an adapter
☐ Medical records - in case you need them
☐ Bi-lingual dictionary or smart-phone application

Before you leave for Canada you should also make sure to:

☐ Register for your courses
☐ Visit here for more pre-arrival information
Canada has four annual seasons that you will likely experience during your studies. Consider how to prepare for Canadian weather as you pack.

**FALL**
Begins in late September. Average temperatures are 10 to 15°C. Prepare by wearing sweaters, vests, pants, and other clothing that can be layered.

**WINTER**
Begins in December. Average temperatures are -5 to -20°C. Some days may be as cold as -40°C. Wear coats, snow boots, gloves, hats, and other cold weather gear.

**SPRING**
Begins in March. Average temperatures are 5 to 15°C. Dress similarly to Fall, but make sure to add a rain coat and rain boots to your wardrobe for wet weather.

**SUMMER**
Begins mid-June. Average temperatures are 25 to 30°C. Some days may be as hot as 40°C. Wear breathable, light clothing and sunscreen.
There are a number of ways you can pay your fees from home. For more information, refer to the Payment Options section. This can give you a guide to prepare in advance how to pay for your tuition and other fees. For more information on tuition fees and breakdowns, visit our Fees page. For questions on fees and payments, please contact the Office of the Registrar.
**REGISTER FOR ORIENTATION WEEK**

*Orientation Week (O-Week)* provides you with many opportunities to learn about UTM and meet new friends! The week will be packed with fun activities and events that will prepare you and help you thrive academically, socially, and culturally at UTM. Participate in workshops with professors, take a campus tour, learn about all the campus resources that can help you succeed, and meet domestic and international students through a range of events.

Stay tuned for orientation activities throughout the month of September to help make sure you are settled in and ready for your adventure at UTM. Throughout the month of September, be sure to visit the IEC to learn about all things international – from stopping by to check your study permit, get your University Health Insurance Plan (UHIP) card, register for a Social Insurance Number (SIN), get help with immigration questions or find out how to make the most of UTM’s Study Abroad and international internship experiences.
YOU MADE IT!

WELCOME TO YOUR NEW HOME!

PHASE 4

☐ Arrival
☐ Post-arrival checklist
☐ City of Mississauga
☐ City of Toronto
ARRIVING IN CANADA

When you arrive to Toronto Pearson International Airport, do not be afraid to ask people for guidance. It is important to plan ahead for travel accommodations from the airport to UTM to ensure your trip runs as smoothly as possible.

AIRPORT PICKUP

Campus Servus offers pick-up service from the airport to UTM.
Be sure to also visit the University of Toronto welcome booth at the airport.

TAXI

Taxis can be found immediately at the entrance of the terminals at the airport. Travel time from the airport to UTM averages about 25 minutes, depending on the volume of traffic. Taxis leaving the airport operate on a tariff system and charge a flat rate based on the geographic region you are traveling to.

PUBLIC TRANSIT

Mississauga transit is the most cost-effective choice, however taking transit is not recommended if you are traveling with luggage. If you do plan to take transit, plan your ride with MiWAY Trip Planner.
Are you looking to get to downtown Toronto in 25 minutes? Consider taking the UP Express.
You’ve made it to UTM! There are some things to be done to get fully settled in.

- Pick up your T-Card
- Pick up your U-Pass
- Set up your Wi-Fi and UTOR E-mail
- Set up your bank account
- Set up your cell phone
- Get your UHIP and extended health insurance cards
**PICK UP YOUR T-CARD**

Your T-Card is your student identification card; with your T-Card, you can access all the benefits you have as a student - printing and photocopying card, access to the gym and library, identification card for exams, and free rides on Mississauga Transit (MiWay). Getting your T-Card should be one of the first things you do when you get to campus. Be sure you have all the documents required to obtain your T-Card.

**PICK UP YOUR U-PASS**

Once you get your T-Card, you can pick up your U-Pass from the Student Centre. This is your bus pass that allows you to use Mississauga Transit free of charge. You may need to wait 24-48 hours for your student status to update in order to obtain your U-Pass.

**SET UP YOUR WI-FI & EMAIL**

Set up your Wi-Fi to have access to the internet at all times on campus. For a step-by-step guide on connecting to Wi-Fi, visit the Info Commons Help Desk FAQ. You will also obtain a student email account that you will need to activate once you arrive to campus.
SET UP A BANK ACCOUNT
There are many banks close to UTM that can meet your needs.
Consider the following when you open a new bank account:

- Fees for transactions;
- Online and in-person services;
- Ability to transfer money abroad;
- Chequings, savings, investment, credit, and student accounts.

Note: To open a bank account you need to provide two pieces of photo identification and proof of address. More information can be found on the Government of Canada website.

SET UP A PHONE PLAN
Research the various service providers to find which one best suits your needs.
If you already have a phone, you might be able to select a plan, get a new SIM card, and continue to use your phone.
Things to consider when setting up your phone plan:

- Number of minutes needed;
- Long distance/international calls;
- Number of text messages;
- Amount of data needed;
- Ability to share a plan with family.
GET YOUR UHIP AND DENTAL CARD

It is important to have and carry your health coverage cards with you in order to be prepared for any unforeseen circumstances.

**UHIP**
Sunlife Financial is the insurance provider for UHIP. You can print your University Health Insurance Plan (UHIP) card by following this [step-by-step guide](#) about registering for [MySunlife](#). You cannot print your health card prior to arriving in Canada. You can also visit the IEC upon arrival in Canada to obtain your UHIP card.

**HEALTH AND DENTAL PLAN**
You can pick your extended health and dental plan card by visiting the [Infobooth](#) at the UTM Student Centre once you arrive on campus.
Mississauga is the sixth largest city in Canada. There are many activities to do in Mississauga that can match your interests such as skating at Celebration Square, visiting museums, playing golf, attending festivals, watching theatre performances, indulging in new foods, trying indoor skydiving simulations, and participating in outdoor activities.

TRANSPORTATION
Mississauga’s transportation system is called MiWay. There are many buses that come to UTM that can take you directly to places like Square One Shopping Centre or the Toronto Transit Commission (TTC) subway stations, like Kipling and Islington. Use your UPass and discover Mississauga free of charge when taking the MiWay!
Toronto is the capital of the Province of Ontario and is Canada's largest city. It is renowned as one of the most multicultural cities in the world. Comprised of many neighbourhoods that reflect its diversity, Toronto is home to quarters like Chinatown, the Danforth (Greektown), Little Italy, Little India, and many more.

Traveling to Toronto is convenient by car and public transit, as it is only a short distance away from UTM. There is also a free shuttle bus service for UTM students to the St. George (downtown) campus in Toronto each day.

As a UTM student, you have free access to St. George services such as Hart House, the libraries, and the gyms downtown.
WANT TO ENSURE A SUCCESSFUL FIRST YEAR? HERE ARE SOME TIPS FOR YOU.

PHASE 5

- Five tips for success
- Contact us
FIVE TIPS FOR SUCCESS

1. JOIN A CLUB ON CAMPUS
There are many student-run organizations on campus that can be found on Ulife. A list of clubs that you can join is available through our Students' Union. During the first week of school, clubs and groups will set up different booths around campus and you will have an opportunity to ask questions and sign up for all that interest you.

2. JOIN LAUNCH
LAUNCH is a program to help new students understand university life and get connected to upper-year student mentors. Students in LAUNCH are arranged by academic program of study into groups of 25-30 new undergraduate students. LAUNCH is free to join and can be added to your Co-Curricular Record upon completion.
VOLUNTEER
There are many opportunities available for you to volunteer with the UTM and the Mississauga community such as Alternative Reading Week organized through the Centre for Student Engagement.

STAY HEALTHY
It is important to find some time to stay healthy; both physically and mentally. Taking some time to visit the Recreation, Athletics, and Wellness Centre (RAWC) or to take a fitness class can help you de-stress while staying healthy. You can also visit the Health and Counselling Centre (HCC) to learn tips on student health and wellness as well as make a free appointment with the UTM Dietitian.

GET TO KNOW YOUR PROFESSORS
Establish relationships with your professors by visiting their office hours. This provides you the opportunity to ask them questions about your course and can be instrumental in getting a reference letter from them in future.
The IEC is available for any questions you have. Feel free to come say hello to us. We look forward to meeting you!

We are open Monday-Friday from **12:30 pm - 4:00 pm** for drop-in advising in the Davis Building (DV) Room 2071. We can also be reached via:

- **Tel**: 905-569-4716
- **E-mail**: international.utm@utoronto.ca
THE INTERNATIONAL STUDENT PRE-ARRIVAL GUIDE IS
PUBLISHED BY:
The International Education Centre, University of Toronto Mississauga

LAYOUT: Candice Dela Cruz
PHOTOGRAPHER: Kyle Johnson, Kate McGartland
WRITERS & DIRECTORS: Ashley Pereira-Mendoza and Ibironke AyinOluwa
PROJECT MANAGERS & EDITORS:
Julie Guindon, Patricia Clerigo, Veronica Vasquez and Megan Stevenson

With special thanks to Daniel Yach, Sukhmeet Singh, Riley O'Connell, Dale Mullings, and the University of Toronto.

Copyright © 2018, University of Toronto

No part of this publication may be reproduced in any form without the express permission of the University of Toronto Mississauga. If you require this document in an alternative format (e.g. braille, large print, e-text), please contact us at 905-569-4716 or international.utm@utoronto.ca