UTM Residence 2021-2022

In-Room Guide
Welcome to the University of Toronto Mississauga! We’re excited for you to be joining us in residence this year.

Living in residence is an unforgettable and rewarding experience. From meeting lifelong friends to challenging yourself in unexpected ways, new experiences are waiting for you around every corner at UTM residence. This is a space where you’ll learn and grow as an individual and as a member of your community.

UTM residence aims to make your transition to university a smooth and successful one. Our team of dedicated professional and student staff are here to support you and make UTM residence feel like home. We’ve created this guide to answer any questions you may have about living in residence, and to help familiarize you with the support and resources available here.
Welcome Home

Get to know your new home and residence community, learn where to find support, and share your story with your roommates and friends!

My Don is

My Pal is

My Community Mascot is

Home for me is

I am studying at UTM

My Favourite Food is

My Hobbies are

One thing I’m excited to do in university is

Land Acknowledgement

Leaving home for education is a major, transformative experience for any student. We recognize that in Canada, this experience carries in part the history and legacy of the residential schools system, that Indigenous peoples, settler Canadians, and newcomers must face together, as we all live in this place. In committing to diversity and inclusion, we hope to commit to the idea that UTM residence will be a community where students recognize and support the many origins of their peers, and the many destinations to which their living and learning will take them.

To start, here in Mississauga, we wish to acknowledge this land on which the University of Toronto operates. For thousands of years it has been the traditional land of the Huron-Wendat, the Seneca, and the Mississaugas of the Credit. Today, this meeting place is still the home to many Indigenous people from across Turtle Island and we are grateful to have the opportunity to work on this land.

To learn more, please visit the Indigenous Centre, or visit their website at www.utm.utoronto.ca/indigenous-centre/welcome-indigenous-centre.
Our Team

**Residence Dons**
Residence Dons are upper year students who live in residence communities. They work hard to build a community and make you feel at home. From safety to social activities, Dons focus on the social side of transitioning to university, and support your adjustment to university life.

**PALs and LLC PALs**
Peer Academic Leaders (PALs) are upper year students who live in residence and support students in their transition to university academics. PALs facilitate academic skills workshops and additional programs geared towards academic success.
Living Learning Community (LLC) PALs provide academic support to LLC students.

**RSAs**
Residence Services Assistants (RSAs) are student representatives who work at the Residence Services Desk located in the Oscar Peterson Hall lobby. RSAs handle day-to-day administrative tasks and can answer any questions you have about residence. The Residence Services Desk is open from 9am-12am on weekdays and 9am-9pm on weekends.

**RCAs**
Residence Community Ambassadors (RCAs) are upper year student volunteers living in residence who assist in welcoming you into the residence community. They will be present at residence marquee events and initiatives to help you make the best of your residence and university experience.

**CAs**
Community Assistants (CAs) are upper year student leaders who help our Pro-Staff oversee the operations of the Don, PAL, and RSA teams. They also support the conduct process and may meet with students when needed.

**Community Development Coordinators**
Our Residence Coordinators are professional staff who work with our Residence Student Staff to create opportunities for you to learn and lead while living in residence. They are here to support you and ensure that you feel at home.

**Community Standards Officer**
Our Community Standards Officer is a professional staff member who supports your success and learning in residence, and ensures that you are creating positive experiences and exhibiting growth as members of the residence community.

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**Important Contacts**

**Residence Contacts**
- Residence Services Desk .................................................. 905 828 5286
- Don-on-Duty ........................................................................ 289 805 0580
- Off Campus Housing ......................................................... 1 877 895 1234

**Health and Safety Supports**
- Emergency Hot-line ............................................................... 911
- Campus Safety (emergency) .................................................. 905 569 4333
- Campus Safety (non-emergency) .......................................... 905 828 5200
- Health & Counselling Centre .............................................. 905 828 5255
- health.utm@utoronto.ca
- Good2Talk ............................................................................ 1 866 926 5454
- MySSP (My Student Support Program) ............................... 1 844 451 9700
- Crisis Outreach & Support Team (COAST) - Peel .......... 905 278 9036
- Telehealth Ontario ................................................................. 1 866 797 0000
- Hope 24/7 ............................................................................. 1 800 810 0180
- Assaulted Women’s Helpline .............................................. 416 863 0511
- Sexual Violence Prevention and Support Centre .......... 416 978 2266
- svpscentre@utoronto.ca
- WalkSafe ............................................................................... 905 607 SAFE(7233)

**University and Campus Life Contacts**
- Office of the Registrar ......................................................... 905 828 5399
- International Education Centre ........................................ 905 569 4716
- international.utm@utoronto.ca
- Centre for Student Engagement ...................................... 905 828 3962
- engage.utm@utoronto.ca
- Accessibility Services ......................................................... 905 569 4699
- access.utm@utoronto.ca
- Equity, Diversity, and Inclusion Office ............................... 905 569 4916
- edio.utm@utoronto.ca
- Robert Gillespie Academic Skills Centre ......................... 905 828 3858
- academicskills.utm@utoronto.ca
Living in Mississauga

I AM LOOKING FOR...

BANKS

**banks with locations near campus:**
- BMO
- RBC
- TD Canada Trust
- Scotiabank

when opening an account, remember to:
- research products and services
- bring two valid pieces of ID

PHONE PLANS AND SIM CARDS

**popular service providers:**
- Rogers
- Bell
- Fido
- Koodo
- Virgin Mobile
- Telus

find them at:
- Square One
- South Common Centre
- Erin Mills Town Centre

BUS ROUTES AND TERMINALS

**buses that stop at the UTM terminal:**
- 110, 101, 1C, 44

**closest GO Stations**
- Erindale Station, Clarkson Station

going around:
- UTM to Square One
  - take the 110 N to City Centre Terminal
- UTM to South Common Centre
  - take the 110 N, 101 W, or 1C W to South Common Centre

GROceries

**grocery locations near campus:**
- Walmart (Locations at Square One, South Common Centre)
- Whole Foods (Square One)
- No Frills (2150 Burnhamthorpe Rd)
- Metro (2225 Erin Mills Pkwy)
- Wanda Food Delivery (delivery service)

drug stores:
- Shoppers Drug Mart
- Rexall

PAY BUS FARES?

**UPass:** all full-time students can visit the Student Centre for pick up

**Presto:** buy, activate, and refill your card online at www.prestocard.ca/en

**Exact Change:** pay your fare in cash as you get on the bus

RECYCLE?

**Recycling (Blue) Bin:** clean glass bottles, plastic containers and bottles, aluminum cans, cardboard, paper, foam packaging

Learn more from our Residence Sustainability Initiative Committee! See page 30 for more information.
**Meal Plan**

With your meal plan, you can purchase food from on-campus dining spaces at UTM and Sheridan College. UTM meal plans cannot be used at other UofT campuses.

### Basic Account
Your basic account is the tax-exempt portion of your meal plan. Purchase any prepared food or beverages, including from various branded outlets, with your basic account.

### Flex Account
Your flex dollars can be used to purchase any items that do not qualify for tax exemption. This includes purchases from vending machines, the Blind Duck pub, food trucks on campus, and our off-campus partners.

### Carry Over Funds
At the end of the school year, any remaining Basic Dollars above the minimum level of spending and any remaining Flex dollars will be moved into a Carry Over account. This account will appear on your TCard on the first day of the Summer semester and expires on the last day of the following academic school year.

Carry Over funds are taxable. You do not need to live in residence the following school year to access your Carry Over funds.

### UTM Eats
UTM Eats is a pre-ordering system for on-campus food, where you can order ahead, select a pick-up time, and pre-pay with your meal plan. Your meal will be ready for pick-up at the time you specified!

For more information on meal plans and food options on campus, please visit the Hospitality & Retail Services office or website at [www.utm.utoronto.ca/hospitality/home](http://www.utm.utoronto.ca/hospitality/home).

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# DECORATING DO’S & DON’TS

<table>
<thead>
<tr>
<th>DO:</th>
<th>DON’T:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decorate your room and living spaces with your roommates!</td>
<td>Damage walls: no nails, painting, wall furniture or fixtures, please!</td>
</tr>
<tr>
<td>Use painter’s tape and 3M hooks (carefully) when putting up wall decorations.</td>
<td>Disassemble or move provided furniture out of your unit.</td>
</tr>
<tr>
<td>Treat residence areas, rooms, and furniture with care.</td>
<td>Remove, obstruct, or hang decor from smoke detectors, fire alarms, or sprinklers.</td>
</tr>
<tr>
<td>Take responsibility for personal furniture you bring into your unit, and remember to remove it when moving out!</td>
<td>Block windows or peepholes.</td>
</tr>
<tr>
<td>Use discretion when putting up decorations.</td>
<td>Bring microwaves or cooking appliances into your OPH unit.</td>
</tr>
<tr>
<td>Use the 6th floor kitchenette instead of cooking in your OPH unit.</td>
<td>Make your room feel like home!</td>
</tr>
</tbody>
</table>
Room Maintenance

House Checks
Throughout the year, you will participate in mandatory house checks facilitated by your Don. You (and your roommate(s)) are responsible for the regular upkeep of your residence space, and for cleaning your unit for house checks. This includes any adjacent spaces (patios, front and back entrances) and common areas (hallways, common rooms, stairwells, laundry rooms).

At house checks, your Don will evaluate the cleanliness of your space. Dons will also check all safety equipment, including fire equipment, and for any water damage in the unit.

House check expectations vary for each style of residence. At your House Meeting, your Don will provide you with a Cleaning Contract that lists the house check dates and cleaning expectations for your space.

Snow Clearing and Salting
If you live in a townhouse, you are responsible for regularly clearing snow from the pathway leading to the entrance of your unit during the winter. Each unit is provided with a shovel. Salt/deicer is available at Don units and salt bins in each townhouse area.

Work Orders
If you find something that needs repairing in your room or a common area, please submit a work order for the item on StarRez. Please describe the issue in detail so that our maintenance staff can easily find and fix the issue to the best of their ability.

How do I submit a work order?

1. Log in to StarRez.
2. Click the menu, choose “Maintenance”, then click “New Request”.
3. Pick a Room Category from the dropdown menu, then select a Room Space. Make sure the room space is highlighted in gray.
4. Pick a Category and Item that best fits your work order. Explain the issue in the description box. Agree to all terms and conditions.
5. Review the COVID-19 procedures on our website. If you feel unwell, take precautions to keep our community safe.
6. Click “Save Request”.

COVID-19
In order to ensure safety, our maintenance technicians will wear face coverings and follow PPE or other procedures recommended by local health authorities. Please maintain safe physical distancing in our buildings. Misconduct or non-compliance may result in disciplinary action.
THE RSD
the Residence Services Desk

WHERE?
Oscar Peterson Hall lobby

WHEN?
9am-12am on weekdays
9am-9pm on weekends

HOW CAN WE HELP YOU?

MAIL AND PACKAGES

use this address:
Resident Name (your full TCARD name)
P.O. Box ### (your mailbox number)
University of Toronto Mississauga
3353 Mississauga Road,
Mississauga, Ontario
L5L 6A2

MAIL: pick up in the OPH lobby
PACKAGES: pick up at the ResDesk after receiving an email from us

INTERNET

login to the UofT network with your UTORid and password

need an ethernet cable? pick one up at the ResDesk!

KEYS

key not working? lost your key?
the ResDesk has got you covered!
lost keys are a $10 charge on your ACORN account.

LAUNDRY CARDS

card damaged? need a new card?
visit the ResDesk for next steps!

BRING YOUR TCARD!

visit the ResDesk to rent...
vacuums
swiffer mops
iron and ironing board
board games
trolleys
roy ivor music room key

for...
30 minutes
30 minutes
30 minutes
3 hours
1 hour
2 hours

RESOURCE RENTALS

COMMUNITY STANDARDS

UTM Residence strives to create an environment where all students can feel safe, comfortable, and valued. Our Community Standards promote and protect students’ rights. These Community Standards are primarily educational, and aim to help students grow as individuals and community members. We hope that through this process, residents will learn how their actions impact themselves and the community. For more details, please refer to the Residence Student Handbook at www.utm.utoronto.ca/housing/current-students/policies-handbooks.

CONDUCT PROCESS

Incident Report
- Residence Student Staff document a violation of the Community Standards.
- Incident Report is received by SHRL & meeting request sent (within 2 business days of an incident occurring).

Conduct Meeting
- Residence Staff have a learning conversation with the student.
- Engage in a conversation around the incident to determine the level of responsibility and who was impacted.

Sanction
- An opportunity for students to highlight what they have learned from the incident (to be completed within 10 business days).
- Types of sanctions can range from reflections and action plans, to relocations and evictions when necessary.
Learn about your rights and responsibilities as part of the residence community:

<table>
<thead>
<tr>
<th>Theme</th>
<th>You have the right to...</th>
<th>You have the responsibility to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarity of Standards</td>
<td>Ask for clarity on Community Standards.</td>
<td>Read, ask about, and understand the Community Standards.</td>
</tr>
<tr>
<td>Community Living and Shared Spaces</td>
<td>Enjoy all the benefits of living in residence and using common spaces in residence.</td>
<td>Be an active member of the community, contribute to it in a positive way, and treat residence areas and students with respect.</td>
</tr>
<tr>
<td>Noise</td>
<td>Live in a community conducive to living and studying, and expect regular Quiet Hours.</td>
<td>Contribute to an appropriate level of noise and adhere to Quiet Hours.</td>
</tr>
<tr>
<td>Safety and Respect</td>
<td>Live in a space that is free of dangerous behaviours and physical, emotional, and verbal discrimination and harassment.</td>
<td>Ensure community safety and participate in an inclusive and positive community.</td>
</tr>
<tr>
<td>Alcohol and Cannabis</td>
<td>Consume alcohol and cannabis only in private living spaces if you are above 19 years of age.</td>
<td>Ensure your possession and consumption of these items does not impact other members of the residence community.</td>
</tr>
<tr>
<td>Smoking</td>
<td>Smoke in designated smoking areas on campus.</td>
<td>Ensure your smoking does not impact other people.</td>
</tr>
<tr>
<td>Guests</td>
<td>Have guests in your personal living space.</td>
<td>Ensure your guests’ actions adhere to the Guest Policy, the Community Standards, and the Occupancy Agreement.</td>
</tr>
<tr>
<td>Social Gatherings</td>
<td>Host social gatherings in your living space.</td>
<td>Fill in the Social Gathering Proposal form on our website and adhere to social gathering guidelines.</td>
</tr>
<tr>
<td>Autonomy in Managing Personal Health</td>
<td>Collaborate with UTM staff to support your physical and/or mental wellness.</td>
<td>Manage your own health and wellness in a manner that does not have an impact on the residence community.</td>
</tr>
</tbody>
</table>

**COVID-19**

Student Housing is committed to the safety of both the individual and the community of students living in residence. Recommendations related to physical distancing are to be followed by residents using the guidelines set out by the Public Health Agency of Canada. The Community Standards and conduct process have been modified to ensure everyone's safety in the following ways:

- Meetings completed virtually when necessary
- Community Standards updated to include COVID-19 expectations
- Sanctions to meet physical distancing guidelines set out by Public Health Agency of Canada
- Added flexibility to meet the needs of changing guidelines
- No non-residence guests permitted in residence
- No social gatherings permitted at this time

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</tr>
</thead>
<tbody>
<tr>
<td>Cleanliness</td>
<td>Live in a residence that is clean, sanitary, and kept in good condition.</td>
<td>Maintain a clean and sanitary space free from pests and assist in upkeep of shared spaces.</td>
</tr>
<tr>
<td>Masks</td>
<td>Wear a mask whenever &amp; wherever you feel appropriate.</td>
<td>Wear a mask in designated areas on campus that aren’t your private living space.</td>
</tr>
<tr>
<td>Physical Distancing (2m/6ft)</td>
<td>Be part of a community where physical distancing is observed.</td>
<td>Practice and promote physical distancing with yourself and peers while adhering to guidelines set out by the Public Health Agency of Canada.</td>
</tr>
<tr>
<td>Self-Isolation</td>
<td>Be supported in residence while self-isolating. This includes having access to masks, gloves, and thermometers.</td>
<td>Communicate with Student Housing and Health &amp; Counselling Services about any symptoms you may be experiencing, and to follow self-isolation protocols outlined by the Student Housing &amp; Residence Life professional staff team.</td>
</tr>
</tbody>
</table>
Mental Health Supports

At Student Housing & Residence Life, we strive to support students during their time in University and maintaining your mental wellness is an important part of that. As a UofT student, you have access to mental health resources on-campus or virtually. Many of these resources come at no additional cost! Feel free to use any of the resources below or visit the UofT page regarding mental health at mentalhealth.utoronto.ca.

During the year, we also host many mental health related events and programs to continue the promotion of mental health and support. These can be found in your Community Gatherings, PAL Academic Workshops, pop-ups at our Residence Services Desk, and more!

Dons & PALs  Need someone to talk to? Reach out to your Don/PAL or the Don-On-Duty and someone will be there to listen. They can also refer you to other resources and give you the support you need!

The Health and Counselling Centre is available for appointments through their website: www.utm.utoronto.ca/health/health-counselling-centre.

Navi is your mental health wayfinder. Navi is a 24/7 Virtual Assistant that helps you anonymously and quickly find available resources. Access Navi through ALL UTM websites or through this link: uoft.me/navi.

MySSP provides U of T students with immediate and/or ongoing, confidential, 24-hour support at no additional cost. Call or chat with a counsellor directly from your phone whenever, wherever you are. This service is available in 35 languages. More information at www.utm.utoronto.ca/international/myssp.

During the year, we also host many mental health related events and programs to continue the promotion of mental health and support. These can be found in your Community Gatherings, PAL Academic Workshops, pop-ups at our Residence Services Desk, and more!

Accessiblity

We recognize that, unfortunately, the social and physical world was not built with every person's interests, rights, and abilities in mind. In recognizing this inequity, and the difficulties that it creates for many people, we have ventured to create a barrier-free community. Examples of this effort include:

- Braille Signage;
- Elevators in the First Year communities;
- Wheelchair accessible units;
- Automated door openers;
- Large print communication materials, if requested;
- Accommodation for dietary restrictions;
- Height adjustable desks and beds.

Mixed Gender Housing

Diversity is an important part of the cultural landscape at UTM, and we consider gender diversity to be an important aspect of this. We believe that students deserve to live in a housing arrangement that is inclusive of their gender identity and expression. In the interest of creating an equitable and inclusive community, the Department of Student Housing & Residence Life offers same- and mixed-gender housing options for students. Mixed-gender housing is available for all students, including those who feel that their gender identity or gender expression is not represented in the traditional male and female housing arrangements that are typical of most campuses.

If you are feeling uncomfortable with your living situation, please reach out to your Don for more assistance.

Get Involved with Equity, Diversity, & Inclusion

Residence has a number of anti-oppression and education initiatives in place, as well as a number of committees dedicated to fostering equity, diversity, and inclusion in residence. Consider joining one of our committees dedicated to Equity, Diversity, & Inclusion! See page 30 for more information.

Equity, Diversity, and Inclusion in Residence
Safety On Campus

Don-on-Duty: 289-805-0580
In each residence area, the Don-On-Duty is your first point of contact for emergencies after hours. The Don-on-Duty also completes rounds of their residence area during quiet hours to conduct safety and facilities checks and ensure the guidelines set out in the Residence Community Standards are being maintained.

Don’t hesitate to call the Don-on-Duty if you have an emergency — they’re here for you and want to make sure you’re safe and comfortable in residence. Please notify the Don-On-Duty if you’ve called 911 for any reason.

On weekdays, Don-on-Duty operates from 5:00pm to 9:00am the next day. On weekends and holidays, Don-on-Duty operates 24 hours a day.

Safety Tips
- Lock exterior windows and doors
- Draw curtains or shades at night and when not at home
- Do not let unknown people into your residence
- Discuss safety issues with your housemates and residence staff
- Report suspicious people, vehicles, and situations to UTM Campus Safety (formerly Campus Police) and/or your Don-on-Duty

WalkSafe: 905-828-5200
WalkSafe is a safety program that ensures you feel safe while walking to various locations on campus. If you prefer not to walk alone on campus, you can call a WalkSafer escort at any time to come to your location and walk you to your destination.

Education in Residence

While living in residence, students will become conscientious lifelong learners. We offer a suite of opportunities designed to provide intentional growing experiences integrated in residence living. Our program offerings are designed to support community, equity, self-awareness, and academic development.

Peer Academic Leader (PAL) Programming
Peer Academic Leaders hold weekly academic support workshops to help you develop effective study skills and adjust to university academics. The PAL program is also CCR recognized — attend all six sessions to earn CCR credit and to have the experience show up on your Co-Curricular Record!

PALs also facilitate additional opportunities to meet with faculty and campus partners in residence, and offer one-on-one, personalized support. Your PALs are happy to answer any questions you may have about study techniques, degree planning guidance, and general academic information!

Living Learning Community (LLC) Programming
Living Learning Communities (LLC) are communities of residence students who live together and are enrolled in a common course. Each LLC has its own LLC PAL who provides personalized support and guidance specific to the community’s connected program! Being a part of an LLC allows you to live with your classmates and build an academic network of peers. They also offer further opportunities to engage with faculty and provide co-curricular programming to enhance your learning outside the classroom.

Some of the LLCs we offer include:
- Bio LLC
- CIT LLC
- CompSci LLC
- Global LLC
- LifeSci LLC
- LEAF LLC
- Foundations LLC

Community Gatherings
Community Gatherings are an opportunity for students to consistently meet with other students in their community in order to build positive friendships and to participate in activities that will allow them to grow as an individual. High priority information is also shared during these meetings, so you don’t want to miss them!
Get Involved

Committees
We encourage you to participate in one of our interest-based committees, led by our passionate student staff! All students are welcome — no prior experience necessary!

Artistic Resource Team (ART)
ART celebrates the many forms of artistic expression and talents that our residents possess. Follow @artisticresourceteam on Instagram to stay updated on all things creative!

Choir (Homenotes)
Choir is a group of residents who come together for various performances throughout the year. Visit our website at thehomenotes.wordpress.com or our Instagram @utmhomenotes to learn more!

Equity Outreach Network (EON)
EON creates events and groups where students explore current social issues through the lens of equity, diversity, and inclusion. EON also supports institutional efforts at UTM to promote these values. Visit @utm.eon on Instagram for more!

Residence Council (UTMRC)
UTMRC is a student government of elected residents dedicated to enhancing student life and building community in residence. Visit our Instagram @utmrc to learn more!

Student Housing Advisory Committee
The Student Housing Advisory Committee is a forum where students can voice opinions and ideas to the residence department, and facilitates bi-directional communication between students and housing staff.

Residence Sustainability Initiative (RSI)
RSI aims to help students understand and apply topics of sustainability to our community. We also discuss how we can support positive environmental change. Follow @utm.rsi on Instagram to see what’s ‘growing’ on in residence and in our community garden!

Events to Look Out for
Throughout the year, we host a variety of events for you to engage with the residence community! Be sure to check your email for more information on the events we offer.

Welcome Home Week
This orientation event is your chance to get to know your new home and residence community, including the Residence Student Staff who are here to support you throughout the year! Start Fall semester by learning what it means to be a successful residence student, meeting new people, and most importantly, having fun!

Frost Week
Frost Week is our Winter orientation week that takes place in early January. Start Winter semester off with a warm welcome by getting to know your community, learning how you can be successful in residence, and joining in on wintry events and activities!

World Cafe
Hosted by the Equity Outreach Network, World Cafe is your opportunity to discuss world issues with other residence students!

Residence Banquet
Residence Banquet is the Residence Council’s annual year-end celebration for residence students. With a new theme every year, Residence Banquet is sure to be a night to remember!

Mental Wellness Week
Take care of your mental health with events focused on mental health awareness and learning at Mental Wellness Week.

Spooktacular
Spooktacular is our annual Halloween marquee event. Be sure to join us for a fun night of spooks and scares!

Equity & Inclusion Gala
The Equity & Inclusion Gala is the Equity Outreach Network’s annual year-end event. Celebrate efforts to promote equity, diversity, and inclusion with us!

ARTsFest
ARTsFest is the Artistic Resource Team’s annual marquee event. Come out for a night of art showcases, performances, and prizes, and get your creative juices flowing!

Weekly Colman Cup Events
Every Sunday (except Holidays), join our exciting Colman Cup events to earn mascot points. At the end of the year, the mascot with the most points wins the Colman Cup!

Swap-It
Swap-It is the Residence Sustainability Initiative’s end of year event, where students can leave or take gently used items for free. We’re all about reusing and reducing waste!
Working in Residence
Join our team of passionate student staff and help create a warm, welcoming experience for residence students like you!

Residence will offer reduced services for students staying in residence over the Winter Break. If you are interested in staying in Residence during the break, please apply for approval to stay through StarRez. Check your UofT email to stay updated on important information about Winter Break extensions!

If you are not approved to stay on residence over the break, you are expected to secure alternate accommodation and required to vacate residence by:
• No later than 24 hours after your last December exam

During the Winter Break, no food services, caretaking, or other services above and beyond emergency services will be provided. No overnight guests or social gatherings are permitted, and 24-hour quiet hours are in effect for the duration of the Winter Break.

Residence Student Staff
Residence Student Staff support incoming students’ transitions into residence and university life. The Residence Student Staff hiring process typically starts at the end of Fall term and continues into the Winter term.

For job descriptions and more information on any of our hiring processes, please visit www.utm.utoronto.ca/housing/residence-life/get-involved-opportunities-hiring/job-postings.

Work Study Positions
Work Study students help with the internal and administrative functions of our team. The Work Study hiring process begins in the Winter term.

The Residence Services Desk will be open on a limited basis throughout the Winter Break. Check our website for updated information on holiday hours. If you have an issue outside of Residence Services Desk hours, please contact the Don-on-Duty at 289 805 0580.
Upper Year Housing

Interested in living on campus in your upper years? Here’s what you need to know!

Upper year students are undergraduate students who are in their 2nd, 3rd, 4th, or 5th year of study, and have completed a minimum of 3.0 credits in the previous year. Upper year students will be placed in either the Putnam Place or Leacock Lane residences. Please review the eligibility requirements on our website before applying.

To apply, visit StarRez (residence.utoronto.ca) to complete the UTM Upper Year Returner Application and submit your application fee. The application deadline is still to be decided. More details will be sent to your UofT email. Please remember to apply before the deadline!

Apply to be a Residence Community Ambassador!

Looking for more opportunities to get involved in residence? Apply for our Residence Community Ambassador volunteer position!

Residence Community Ambassadors are student leaders in residence who assist our team with various events and initiatives, with a focus on move-in and orientation. Residence Community Ambassadors are guaranteed spaces in upper year housing, enjoy exclusive room selection opportunities and early move in, and can gain Co-Curricular Record credit by engaging in leadership opportunities throughout the year!

To be a Residence Community Ambassador, you must be eligible to live in Upper Year Housing, and be available for move-in days and orientation weeks. Please visit our website at www.utm.utoronto.ca/housing/applying/upper-year-application-process/upper-year-application-process/residence-community for specific dates and times you will need to be available for.

After you apply for Upper Year Housing, you will be sent a supplementary application webform for the Residence Community Ambassador position.

Off-Campus Housing

Looking to live off campus? We can help! We have resources to help with your housing search, breakdowns of your rights and responsibilities as a tenant, and useful moving tips.

For more information, visit our website: www.utm.utoronto.ca/housing/residence-services/campus-housing.

Check-Out Process

Your check-out deadline will be emailed to you in March.

Before or by the specified time, please:
• Pack and move your belongings out of your unit
• Clean your unit
• Drop off your signed check-out envelope with your mailbox key and room keycard at the Residence Services Desk

We will inspect your unit within 24 hours after your departure. By signing the check-out envelope, you acknowledge that charges may arise from the inspection. We strongly encourage you to take photos of your unit before departing.
Contact Us
Email: resdesk.utm@utoronto.ca
Phone: 905 828 5286
Mailing Address:
UTM Student Housing & Residence Life
Oscar Peterson Hall, Suite 120
3359 Mississauga Road
Mississauga, Ontario L5L 1C6