Welcome Home!

Welcome to the University of Toronto Mississauga! We’re excited for you to be joining us in residence this year.

Living in residence is an unforgettable and rewarding experience. From meeting lifelong friends to challenging yourself in unexpected ways, new experiences are waiting for you around every corner at UTM residence. This is a space where you’ll learn and grow as an individual and as a member of your community.

UTM residence aims to make your transition to university a smooth and successful one. Our team of dedicated professional and student staff are here to support you and make UTM residence feel like home. We’ve created this guide to answer any questions you may have about living in residence, and to help familiarize you with the support and resources available here.

Our Mission

The University of Toronto Mississauga Department of Student Housing & Residence Life advances the mission of the University by creating a holistic student experience that promotes academic and personal success. We provide facilities that are safe & secure, well-maintained, and competitively priced in an effort to foster a supportive community that values diversity, equity and inclusion. Informed by research & assessment, we offer innovative programs & services that enhance student learning & development. Our peer-based approach, dedicated professional staff and collaborative attitude contribute to a unique and unparalleled student experience.
Leaving home for education is a major, transformative experience for any student. We recognize that in Canada, this experience carries in part the history and legacy of the residential schools system, that Indigenous peoples, settler Canadians, and newcomers must face together, as we all live in this place. In committing to diversity and inclusion, we hope to commit to the idea that UTM residence will be a community where students recognize and support the many origins of their peers, and the many destinations to which their living and learning will take them.

To start, here in Mississauga, we wish to acknowledge this land on which the University of Toronto operates. For thousands of years it has been the traditional land of the Huron-Wendat, the Seneca and, most recently, the Mississaugas of the Credit River. Today, this meeting place is still the home to many Indigenous people from across Turtle Island and we are grateful to have the opportunity to work on this land.

To learn more, please visit the Indigenous Centre, or visit their website at www.utm.utoronto.ca/indigenous-centre/welcome-indigenous-centre.
Our Team

Residence Dons
Residence Dons are upper year students who live in residence communities. They work hard to build a community and make you feel at home. From safety to social activities, Dons focus on the social side of transitioning to university, and support your adjustment to university life.

REFs and LLC PFs
Residence Education Facilitators (REFs) & Living Learning Community Program Facilitators (LLC PFs) are upper year students who live in residence and support students in their transition to university academics. REFs facilitate academic skills workshops and additional programs geared towards academic success. LLC PFs provide academic support to LLC students.

RSAs
Residence Services Assistants (RSAs) are student representatives who work at the Residence Services Desk located in the Oscar Peterson Hall lobby. RSAs handle day-to-day administrative tasks and can answer any questions you have about residence. The Residence Services Desk is open from 9am-12am (midnight) on weekdays and 9am-9pm on weekends.

CAs
Community Assistants (CAs) are upper year student leaders who help our Pro-Staff oversee the operations of the Don, REF, LLC PF, and RSA teams. They also support the residence process and may meet with students when needed.

Residence Coordinators
Our Residence Coordinators are professional staff who supervise our Residence Student Staff to create opportunities for you to learn and lead while living in residence. They are here to support you and ensure that you feel at home.

Community Standards Officer
Our Community Standards Officer is a professional staff member who supports your success and learning in residence, and ensures that you are creating positive experiences and exhibiting growth as members of the residence community.

Residence Student Staff
Residence Student Staff support incoming students’ transitions into residence and university life. The Residence Student Staff hiring process typically starts at the end of Fall term and continues into the Winter term.

Work Study Positions
Work Study students help with the internal and administrative functions of our team. The Work Study hiring process begins in the Winter term.

For job descriptions and more information on any of our hiring processes, please visit www.utm.utoronto.ca/housing/residence-life/get-involved-opportunities-hiring/job-postings.
Important Dates

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
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<tbody>
<tr>
<td>Move-In Day</td>
<td>September 3, 2022</td>
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<tr>
<td>Residence Orientation</td>
<td>September 3-11, 2022</td>
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<tr>
<td>First Day of Classes</td>
<td>September 8, 2022</td>
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<tr>
<td>Housing - First Installment Payment Deadline</td>
<td>September 30, 2022</td>
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<tr>
<td>Thanksgiving: University Closed</td>
<td>October 10, 2022</td>
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<tr>
<td>Fall Reading Week</td>
<td>October 11-14, 2022</td>
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<tr>
<td>Winter Break Extension Application Period</td>
<td>October 24 - November 11, 2022</td>
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<tr>
<td>Housing - Second Installment Payment Deadline</td>
<td>November 30, 2022</td>
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<tr>
<td>December Final Exam Period</td>
<td>December 9-20, 2022</td>
</tr>
<tr>
<td>Winter Break Closure: University Closed</td>
<td>December 21-30, 2022</td>
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<tr>
<td>Residence Winter Return Date</td>
<td>January 1, 2023</td>
</tr>
<tr>
<td>Winter Classes Begin</td>
<td>January 9, 2023</td>
</tr>
<tr>
<td>Family Day: University Closed</td>
<td>February 20, 2023</td>
</tr>
<tr>
<td>Winter Reading Week</td>
<td>February 21-24, 2023</td>
</tr>
<tr>
<td>Check Out Extension Application Period</td>
<td>March 20 - April 3, 2023</td>
</tr>
<tr>
<td>Good Friday: University Closed</td>
<td>April 12-24, 2023</td>
</tr>
<tr>
<td>April Final Exam Period</td>
<td>April 7, 2023</td>
</tr>
<tr>
<td>Residence Check Out Deadline</td>
<td>(@ 12:00PM NOON) April 25, 2023</td>
</tr>
</tbody>
</table>

Dates are subject to change
Living in Mississauga

WHERE? Oscar Peterson Hall lobby
WHEN? 9am-12am on weekdays
9am-9pm on weekends

HOW CAN WE HELP YOU?

MAIL AND PACKAGES
use this address:
Resident Name (your full TC card name)
P.O. Box ### (your mailbox number)
University of Toronto Mississauga
3353 Mississauga Road,
Mississauga, Ontario
L5L 6A2

MAIL:
pick up in the OPH lobby
PACKAGES:
pick up at the ResDesk after receiving
an email from us

INTERNET
login to the UofT network with your
UTORid and password

BANKS
banks with locations near campus:
• BMO
• RBC
• TD Canada Trust
• Scotiabank

when opening an account, remember to:
• research products and services
• bring two valid pieces of ID

BUS ROUTES AND TERMINALS
buses that stop at the UTM terminal:
• 110, 101, 1C, 44

closest GO Stations
• Erindale Station, Clarkson Station
getting around:
• UTM to Square One
take the 110 N to City Centre Terminal
• UTM to South Common Centre
take the 110 N, 101 W, or 1C W to South
Common Centre

RECYCLE?
Recycling (Blue) Bin: clean glass bottles,
plastic containers and bottles, aluminum
cans, cardboard, paper, foam packaging

HOW DO I...

PAY BUS FARES?
UPass: all full-time students can visit the
Student Centre for pick up
Presto: buy, activate, and refill your card
online at www.prestocard.ca/en
Exact Change: pay your fare in cash as you
get on the bus

MAIL AND PACKAGES

LAUNDRY CARDS
visit the ResDesk to rent...
• vacuums
• swiffer mops
• iron and ironing boards
• board games
• trolleys
• roy ivor music room key
for...
• 30 minutes
• 30 minutes
• 30 minutes
• 3 hours
• 1 hour
• 2 hours

BRING YOUR TCARD!

MAIL AND PACKAGES

INTERNET

BANKS

BUS ROUTES AND TERMINALS

RECYCLE?

HOW DO I...

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MAIL AND PACKAGES

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HOW DO I...

PAY BUS FARES?
## DECORATING DO’S & DON’TS

<table>
<thead>
<tr>
<th>DO:</th>
<th>DON’T:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decorate your room and living spaces with your roommates!</td>
<td>Damage walls: no nails, painting, wall furniture or fixtures, please!</td>
</tr>
<tr>
<td>Use painter’s tape and 3M hooks (carefully) when putting up wall decorations.</td>
<td>Disassemble or move provided furniture out of your unit.</td>
</tr>
<tr>
<td>Treat residence areas, rooms, and furniture with care.</td>
<td>Remove, obstruct, or hang decor from smoke detectors, fire alarms, or sprinklers.</td>
</tr>
<tr>
<td>Take responsibility for personal furniture you bring into your unit, and remember to remove it when moving out!</td>
<td>Block windows or peepholes.</td>
</tr>
<tr>
<td>Use discretion when putting up decorations.</td>
<td>Bring microwaves or cooking appliances into your OPH unit.</td>
</tr>
<tr>
<td>Use the 6th floor kitchenette instead of cooking in your OPH unit.</td>
<td></td>
</tr>
<tr>
<td>Make your room feel like home!</td>
<td></td>
</tr>
</tbody>
</table>

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**Student Meal Plan**

With your Student Meal Plan, you can purchase food from on-campus dining spaces at UTM. UTM Student Meal Plans cannot be used at other UofT campuses.

**Basic Account**

“Basic” funds are the tax-exempt portion of your Student Meal Plan. Any purchase of a meal on campus (with the exception of meals from the Blind Duck, Chatime, Duck Stop, food trucks, and most vending machines) qualifies as a Basic purchase.

**Flex Account**

“Flex” funds can be used to purchase all items that do not qualify as a Basic-eligible meal. You can use your Flex funds for: snack items, beverages, convenience items, confectionery, grocery items, vending machines with card readers, The Blind Duck, Chatime, The Duck Stop, & participating food trucks on campus.

**Carry Over Funds**

At the end of the school year, any remaining Basic Dollars above the minimum level of spending and any remaining Flex dollars will be moved into a RezCarryOver account. This account will appear on your TCard on the first day of the Summer semester and expires on the last day of the following academic school year. RezCarryOver funds are taxable. You do not need to live in residence the following school year to access your funds.

**Adding Funds**

If you are running low on funds you can add money throughout the year. Simply login into your eaccounts (https://eaccounts.utm.utoronto.ca/login) Plan Management System. Friends and family can also add funds to your Basic and Flex Accounts by making a Guest Deposit on the eaccounts Plan Management System.

For more information on meal plans and food options on campus, please visit the Hospitality & Ancillary Services website at utm.utoronto.ca/hospitality.

Learn about food hours here: [https://www.utm.utoronto.ca/hospitality/FoodHours](https://www.utm.utoronto.ca/hospitality/FoodHours)
Room Maintenance

House Checks
- You will participate in 2 mandatory house checks a year facilitated by your Don.
- House checks will be different depending on where you live.
- Dons will provide you and your roommate(s) with cleaning contracts to list house check dates & cleaning expectations.
- You (and your roommate(s)) are responsible for the regular upkeep of your residence space, and for cleaning your unit for house checks.
- Not meeting our cleanliness expectations may result in financial charges or disciplinary measures.

Financial Charges:
- Kitchen: $150
- Bathroom: $150
- Common Area: $100
- Bedroom: $75
- Stairwell: $50
- Storage Room: $50
- Exterior: $50

Snow Clearing and Salting
If you live in a townhouse, you are responsible for regularly clearing snow from the pathway leading to the entrance of your unit during the winter. Each unit is provided with a shovel. Salt/deicer is available at Don units and salt bins in each townhouse area.

Work Orders

If you find something that needs repairing in your room or a common area, please submit a work order for the item on StarRez. Please describe the issue in detail so that our maintenance staff can easily find and fix the issue to the best of their ability.

How do I submit a work order?
1. Go to residence.utoronto.ca and log in to StarRez with your UTORid and password.
2. Click the menu, choose “Maintenance”, then click “New Request”.
3. Pick a Room Category from the drop down menu, then select a Room Space. Make sure the room space is highlighted in gray.
4. Pick a Category and Item that best fits your work order. Explain the issue in the description box. Agree to all terms and conditions.
5. In order to assist our Technicians in diagnosing the issue you are experiencing we ask that you be as detailed as possible in both the location and description of the problem (ie. The light in the upstairs hall is burned out, when I swipe my key card no light flashes).
6. Any follow-up from Maintenance technicians will be noted in the original work order description field, please check back there before re-submitting a work order or contacting the Residence Services Desk. This can be done by logging into StarRez and viewing the submitted work order.

Work Order Surveys
After a work order is complete, please complete the survey to let us know how we did. The survey will be emailed to you.
Community Standards

UTM Residence strives to create an environment where all students can feel safe, comfortable, and valued. Our Community Standards promote and protect students’ rights. These Community Standards are primarily educational, and aim to help students grow as individuals and community members. We hope that through this process, residents will learn how their actions impact themselves and the community. For more details, please refer to the Residence Student Handbook at www.utm.utoronto.ca/housing/current-students/policies-handbooks.

Incident Report
- Residence Student Staff document a violation of the Community Standards.
- Residence Staff have a learning conversation with the student.
- Additional follow-up from Student Housing & Residence Life if required.

Conduct Meeting
- Incident Report is received by SHRL & meeting request sent (within 2 business days of an incident occurring).
- Engage in a conversation around the incident to determine the level of responsibility and who was impacted.
- Collaborate on next steps and sanctions.

Sanction
- An opportunity for students to highlight what they have learned from the incident (to be completed within 10 business days).
- Types of sanctions can range from reflections and action plans, to relocations and evictions when necessary.

Winter Break Housing

Residence will offer reduced services for students staying in residence over the Winter Break. If you are interested in staying in Residence during the break, please apply for approval to stay through StarRez. Check your UofT email to stay updated on important information about Winter Break extensions!

If you are not approved to stay on residence over the break, you are expected to secure alternate accommodation and required to vacate residence by:
- No later than 24 hours after your last December exam, OR
- By no later than 5:00 p.m. on the Residence Winter Break closure date specified in the important dates calendar, whichever comes first.

No overnight guests or social gatherings are permitted, and 24-hour quiet hours are in effect for the duration of the Winter Break.

During Winter Break, these services will not be available:
- Food/Cafeteria
- Caretaking
- Maintenance/Work Orders
- On-campus services (e.g. I&ITS, the Office of the Registrar, etc...)

Emergency services such as Don-on-Duty and Campus Safety will be available. The Residence Services Desk will operate on limited hours.

If you are not approved to stay on Residence during the break, please apply for approval to stay through StarRez. Check your UofT email to stay updated on important information about Winter Break extensions!
Learn about your rights and responsibilities as part of the residence community:

<table>
<thead>
<tr>
<th>Theme</th>
<th>You have the right to...</th>
<th>You have the responsibility to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarity of Standards</td>
<td>Ask for clarity on Community Standards.</td>
<td>Read, ask about, and understand the Community Standards.</td>
</tr>
<tr>
<td>Community Living and Shared Spaces</td>
<td>Enjoy all the benefits of living in residence and using common spaces in residence.</td>
<td>Be an active member of the community, contribute to it in a positive way, and treat residence areas and students with respect.</td>
</tr>
<tr>
<td>Noise</td>
<td>Live in a community conducive to living and studying, and expect regular Quiet Hours.</td>
<td>Contribute to an appropriate level of noise and adhere to Quiet Hours.</td>
</tr>
<tr>
<td>Safety and Respect</td>
<td>Live in a space that is free of dangerous behaviours and physical, emotional, and verbal discrimination and harassment.</td>
<td>Ensure community safety and participate in an inclusive and positive community.</td>
</tr>
<tr>
<td>Alcohol and Cannabis</td>
<td>Consume alcohol and cannabis only in private living spaces if you are above 19 years of age.</td>
<td>Ensure your possession and consumption of these items does not impact other members of the residence community.</td>
</tr>
<tr>
<td>Smoking</td>
<td>Smoke in designated smoking areas on campus.</td>
<td>Ensure your smoking does not impact other people.</td>
</tr>
<tr>
<td>Guests</td>
<td>Have guests in your personal living space.</td>
<td>Ensure your guests’ actions adhere to the Guest Policy, the Community Standards, and the Occupancy Agreement.</td>
</tr>
<tr>
<td>Social Gatherings</td>
<td>Host social gatherings in your living space.</td>
<td>Fill in the Social Gathering Proposal form on our website and adhere to social gathering guidelines.</td>
</tr>
<tr>
<td>Autonomy in Managing Personal Health</td>
<td>Collaborate with UTM staff to support your physical and/or mental wellness.</td>
<td>Manage your own health and wellness in a manner that does not have an impact on the residence community.</td>
</tr>
<tr>
<td>Religious, Spiritual and Ceremonial Practices</td>
<td>Practice and take part in spiritual, religious, and ceremonial practices, such as lighting candles or burning traditional herbs and/or medicines</td>
<td>Contact the Community Development Coordinator of your area for more resources &amp; support; and adhering to the guidelines for fire safety when engaging in practices that involve lighting herbs, candles, or medicines.</td>
</tr>
</tbody>
</table>

**COVID-19**

Student Housing is committed to the safety of both the individual and the community of students living in residence. Recommendations related to COVID-19 are to be followed by residents using the guidelines set out by the Public Health Agency of Canada. If required, the Community Standards and conduct process will be modified to ensure everyone’s safety in the following ways:
- Meetings completed virtually when necessary
- Community Standards updated to include COVID-19 expectations
- Sanctions to meet physical distancing guidelines set out by Public Health Agency of Canada when necessary
- Added flexibility to meet the needs of changing guidelines
- Social Gatherings must be approved before hosting, please note this will be monitored with the Public Health Agency of Canada

### Theme: Cleanliness

**You have the right to...**
- Live in a residence that is clean, sanitary, and kept in good condition.

**You have the responsibility to...**
- Maintain a clean and sanitary space free from pests and assist in upkeep of shared spaces.

### Theme: Masks

**You have the right to...**
- Wear a mask whenever & wherever you feel appropriate.

**You have the responsibility to...**
- Wear a mask in designated areas when outlined by the institution

### Theme: Physical Distancing (2m/6ft)

**You have the right to...**
- Be part of a community where physical distancing is an option.

**You have the responsibility to...**
- Adhere to guidelines set out by the Public Health of Canada

### Theme: Self-Isolation

**You have the right to...**
- Be supported in residence while self-isolating. This includes having access to masks, gloves, and thermometers.

**You have the responsibility to...**
- Communicate with Student Housing and Health & Counselling Services about any symptoms you may be experiencing, and to follow self-isolation protocols outlined by the Student Housing & Residence Life professional staff team.
Accessibility
We recognize that, unfortunately, the social and physical world was not built with every person’s interests, rights, and abilities in mind. In recognizing this inequity, and the difficulties that it creates for many people, we have ventured to create a barrier-free community. Examples of this effort include:

• Braille Signage;
• Elevators in the First Year communities;
• Wheelchair accessible units;
• Automated door openers;
• Large print communication materials, if requested;
• Accommodation for dietary restrictions;
• Height adjustable desks and beds.

Mixed Gender Roommate Option
Diversity is an important part of the cultural landscape at UTM, and we consider gender diversity to be an important aspect of this. We believe that students deserve to live in a housing arrangement that is inclusive of their gender identity and expression.

In the interest of creating an equitable and inclusive community, we offer same- and mixed-gender housing options for students. Mixed-gender roommates is an option available for all students, including those who feel that their gender identity or gender expression is not represented in the traditional male and female housing arrangements that are typical of most campuses.

If you are feeling uncomfortable with your living situation, please reach out to your Don for more assistance.

Get Involved with Equity, Diversity, & Inclusion
Residence has a number of anti-oppression and education initiatives in place, as well as a number of committees dedicated to fostering equity, diversity, and inclusion in residence. Consider joining one of our committees dedicated to Equity, Diversity, & Inclusion! See page 30 for more information.

Mental Health Supports
At Student Housing & Residence Life, we strive to support students during their time in University and maintaining your mental wellness is an important part of that. As a UofT student, you have access to mental health resources on-campus or virtually. Many of these resources come at no additional cost! Feel free to use any of the resources below or visit the UofT page regarding mental health at mentalhealth.utoronto.ca.

Navi is your mental health way finder. Navi is a 24/7 Virtual Assistant that helps you anonymously and quickly find available resources. Access Navi through ALL UTM websites or through this link: uoft.me/navi.

Good2Talk Student Helpline is available 24/7 for post-secondary students to talk to a professional counsellor for support. Call them at 1 866 925 5454. Find out more at good2talk.ca.

The Health and Counselling Centre is available for appointments through their website: www.utm.utoronto.ca/health/health-counselling-centre.

During the year, we also host many mental health related events and programs to continue the promotion of mental health and support. These can be found in your Community Gatherings, Academic Workshops, pop-ups at our Residence Services Desk, and more!
Safety On Campus

Don-on-Duty
In each residence area, the Don-On-Duty is your first point of contact for emergencies after hours. The Don-on-Duty also completes rounds of their residence area during quiet hours to conduct safety and facilities checks and ensure the guidelines set out in the Residence Community Standards are being maintained.

Don’t hesitate to call the Don-on-Duty — they’re here for you and want to make sure you’re safe and comfortable in residence. Please notify the Don-On-Duty if you’ve called 911 for any reason.

On weekdays, Don-on-Duty operates from 5:00pm to 9:00am the next day. On weekends and holidays, Don-on-Duty operates 24 hours a day. Call Don-on-Duty at 289 805 0580.

Safety Tips
• Lock exterior windows and doors
• Draw curtains or shades at night and when not at home
• Do not let unknown people into your residence
• Discuss safety issues with your housemates and residence staff
• Report suspicious people, vehicles, and situations to UTM Campus Safety and/or your Don-on-Duty

WalkSafe
WalkSafe is a safety program that ensures you feel safe while walking to various locations on campus. If you prefer not to walk alone on campus, you can call a WalkSafer escort at any time to come to your location and walk you to your destination.

Contact WalkSafer at 905 828 5200.

Education in Residence

While living in residence, students will become conscientious lifelong learners. We offer a suite of opportunities designed to provide intentional growing experiences integrated in residence living. Our program offerings are designed to support community, equity, self-awareness, and academic development.

Residence Curriculum
Our four learning goals listed below support you in your UTM transition and allow you to continue to develop as a student outside the classroom.
• Community
• Equity
• Self-Awareness
• Academic Development

Community Gatherings
Community Gatherings are an opportunity for students to consistently meet with other students in their community in order to build positive friendships and to participate in activities that will allow them to grow as an individual. High priority information is also shared during these meetings, so you don’t want to miss them!

Living Learning Community (LLC) Programming
• Communities with students who share similar interests and/or take a common course together.
• Has its own LLC Program Facilitator (PF)
• LLC students benefit from exclusive co-curricular opportunities
• The LLC experience allows you to build an academic network of peers and achieve academic success.
• CCR validated program

Some of the LLCs we offer include:
• Bio LLC
• CCIT LLC
• CompSci LLC
• Education LLC
• Global LLC
• LifeSci LLC
• LEAF LLC
• Foundations LLC
Get Involved

Committees
We encourage you to participate in one of our interest-based committees, led by our passionate student staff! All students are welcome — no prior experience necessary!

Artistic Resource Team (ART)
ART celebrates the many forms of artistic expression and talents that our residents possess.

Choir (Homenotes)
Choir is a group of residents who come together for various performances throughout the year. Visit our website at thehomenotes.wordpress.com.

Colman Cup
The Colman Cup committee is a leadership opportunity for residents to collaborate and create engaging events that foster friendly competition and mascot spirit to build community in our residences. For more information, visit our website at uoft.me/ColmanCup.

Residence Council (UTMRC)
UTMRC is a student government of elected residents dedicated to enhancing student life and building community in residence. Visit our Instagram @utmrcc to learn more!

Student Housing Advisory Committee (SHAC)
The Student Housing Advisory Committee is a forum where students can voice opinions and ideas to the residence department, and facilitates bi-directional communication between students and housing staff.

Equity Outreach Network (EON)
EON creates events and groups where students explore current social issues through the lens of equity, diversity, and inclusion. EON also supports institutional efforts at UTM to promote these values.

There are 3 groups that EON hosts with the goal of providing safer spaces on residence. Residence students can partake in these groups based on self-identified aspects of their personal identities.
- Umbrella – for self-identifying LGBT2Q+ residence students
- The Kickback – for self-identifying Black residence students
- Prism – for self-identifying QTBIPOC* residence students. QTBIPOC denotes Queer, Trans, Black, Indigenous People of Colour.

Events to Look Out for
Throughout the year, we host a variety of events for you to engage with the residence community! Be sure to check your email for more information on the events we offer.

Welcome Home Week, Sept 3-11
This orientation event is your chance to get to know your new home and residence community, including the Residence Student Staff who are here to support you throughout the year! Start Fall semester by learning what it means to be a successful residence student, meeting new people, and most importantly, having fun!

Colman Cup Events
Join our exciting Colman Cup events to earn mascot points. At the end of the year, the mascot with the most points wins the Colman Cup! Events will happen weekly from Sept-Oct and move to bi-weekly Nov-Apr.

Frost Week
Frost Week is our Winter orientation week that takes place in early January. Start Winter semester off with a warm welcome by getting to know your community, learning how you can be successful in residence, and joining in on wintry events and activities!

World Cafe
Hosted by the Equity Outreach Network, World Cafe is your opportunity to discuss world issues with other residence students! Find our first one in November.

Spooktacular
Spooktacular is our annual Halloween marquee event on October 31. Be sure to join us for a fun night of spooks and scares!

Equity & Inclusion Gala
The Equity & Inclusion Gala is the Equity Outreach Network’s annual year-end event in April. Celebrate efforts to promote equity, diversity, and inclusion with us!

ARTsFest
ARTsFest is the Artistic Resource Team’s annual marquee event. Come out for a night of art showcases, performances, and prizes, and get your creative juices flowing! Stay tuned in January/February for details.

Mental Wellness Week
Happening in March, take care of your mental health with events focused on mental health awareness and learning at Mental Wellness Week.

Swap-It
Swap-It is the end of year event (April), where students can leave or take gently used items for free. We’re all about reusing and reducing waste!

Residence Service Desk Pop-Ups
Join us in October and February to play some fun games, interact with your community, and get some prizes! Our OPH lobby will be filled with programming provided by our very own Residence Services Assistants (RSAs).
Upper Year Housing

Interested in living on campus in your upper years? Here’s what you need to know!
• Upper year students are undergrads in their 2nd+ year of study
• Upper year students need to have completed a minimum of 3.0 credits
• Upper year housing spaces are in the townhouses, specific areas are listed on our website

To apply, visit StarRez (residence.utoronto.ca) to complete the UTM Upper Year Returner Application and submit your application fee. The application deadline is on our website.

Looking for more opportunities to get involved? Apply to be a Residence Community Ambassador!

RCAs will...
• Assist our team with various events & initiatives, most important Move-In and Orientation!
• Get a guaranteed space in residence
• Gain Co-Curricular Record (CCR) Credits

To apply, visit StarRez (residence.utoronto.ca) to complete the UTM Upper Year Returner Application and submit your supplementary application.

Learn more here: https://uoft.me/utmrca

Check-Out Process

Your check-out deadline will be emailed to you in March.

Before or by the specified time, please:
• Pack and move your belongings out of your unit
• Clean your unit
• Drop off your signed checkout envelope with your mailbox key and room key card at the Residence Services Desk

We will inspect your unit within 24 hours after your departure. By signing the check-out envelope, you acknowledge that charges may arise from the inspection. We strongly encourage you to take photos of your unit before departing.

Off Campus Housing

Looking to live off campus? We can help! We have resources to help with your housing search, breakdowns of your rights and responsibilities as a tenant, and useful moving tips.

For more information, email us at off.utm@utoronto.ca, or visit our website: www.utm.utoronto.ca/housing/residence-services/campus-housing.
Contact Us
Email: resdesk.utm@utoronto.ca
Phone: 905 828 5286
Mailing Address:
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