



Food Service Advisory Committee
Meeting Notes

Date: Wednesday, November 6, 2024 – 2pm
Location: SB 3049
Attendees: H&AS Andrea D., Vicky J., Megan E.
Staff Jen S., Antonia L.
Faculty Josée J., Lee B.
Students Thanh P. (UTMAGS), Albert P. (Residence)

1. Administrative

A. Introduction and Review of Committee

- Andrea D. provided an overview of the Committee

2. Updates from Resident Student Dining Committee

A. Andrea D. provided a review of the Resident Student Dining Committee on October 23

- Off-Campus Partners
 - UTM now has 4 off-campus partners after having only 3 for so long
 - Pita Pit is no longer a partner, but Holy Wiches and WingsUp have been recently added
 - The Resident Student Dining Committee was asked to contemplate Boston Pizza and Meltwich
- Meal Plan Rates Preview
 - UTM Meal Plans are declining balance with increase tied to food price increases to maintain purchasing power
 - UTM has a mandate to keep meal plan rates low while continuing to meet CRA meal plan guidelines
 - The CIPE attached to the meal plan fee has been the same since 2017 and will be reconsidered this year given the investment being made in the Commerce Management System upgrade
- Student Mystery Shop Program
 - The Student Mystery Shop Program was launched for the Fall

3. Food Service Updates

A. Andrea D. provided brief food service updates

- Ah So Sushi replaced Bento
- Specialty vending updates
 - Froyo, Pak Pak launched

- Subway vending machine and Bodega smart fridge are planned for new year
- All specialty vending will only accept debit/credit, and, when the commerce management system upgrade is complete, the focus will be on developing a meal plan integration
- The OZZI program will end after this school year with the plan to transition to Friendlier for 2025-26
- Farm Harvest
 - 783kg of produce has been harvested to date
 - 140kg of harvest have been donated to Eden Food for Change

4. Commerce Management System Update

- A. Andrea D. provide an update on the commerce management system upgrade
- Migration to the Cloud will be happening this Fall
 - New implementations, such as pre-ordering app, pre-ordering kiosks, will take place in time for Fall 2025
 - Future implementations may include: Starbucks pre-ordering app, meal plan ordering through Skip the Dishes, and meal plan off-campus grocery ordering

5. Budget Preview

- A. Andrea D. provided a preview of the budget considerations for 2025-26
- Meal Plans
 - Andrea D. provided a quick overview of the UTM meal plans for context
 - Andrea D. provided a preview of what may be expected in terms of meal plan rate increases for 2025-26 as part of the budget process
 - Meal Plan increases would follow food inflation to maintain purchasing power
 - UTM Meal Plan rates would continue to be the lowest in the province
 - CIPE fee associated with the meal plan will need to increase due to the added costs associated with the Commerce Management System upgrade
 - Budget Considerations
 - Andrea D. provided an overview of the budget considerations for this year's forecast and next year's budget
 - Food inflation has started to come down
 - Meal plan rates at other schools are increasing higher than inflation
 - Return of movie shoots and summer conference groups
 - New norm for non-meal plan food revenue – much lower than pre-pandemic levels
 - More licensing to support cloud-based commerce management system
 - Spigel kitchen renovations
 - New Residence (2026) – more meal plans, plan to build summer business
 - Upgrades/refreshes and replenishing our reserves

NEXT MEETING: November 27, 2024