



Food Service Advisory Committee  
Meeting Notes

Date: Wednesday, November 27, 2025 – 2pm  
Location: DV 3129  
Attendees: H&AS Andrea D., Vicky J.,  
Staff Kristen L., Antonia L., Chad N.  
Faculty  
Students Grace A. (Residence), Vera A. (Residence), Neshmia K. (UTMSU)

### 1. Updates from Resident Student Dining Committee

- A. Andrea D. provided a review of the Resident Student Dining Committee on November 20
- Food Waste Discussion
    - Andrea D. provided an overview of the food waste presentation
  - Meal Plan Rates 2026-27
    - Andrea D. reviewed the proposed meal plan rates for 2026-27 and confirmed that meal plan groups would no longer be considered first-year and upper-year but will be assigned based on residence building
    - Andrea D. also confirmed that investments will be made over the summer to the North Side Bistro so that hours of operation and menu offerings can be expanded and so that pre-ordering can be implemented to accommodate the increase in residence students in the Fall
    - Andrea D. reminded the Committee that the new residence will not contain a new food service outlet, and he introduced some of the specialty vending concepts that are being considered for the new residence
    - Neshmia K. asked if the Friendlier deposit could be reimbursed back into a student's meal plan account
    - Andrea D. responded that an integration between Friendlier and ITC in order to allow reimbursements to go directly back into a student's meal plan account was determined by both parties to be too costly and complicated

### 2. Hospitality Budget 2026-27

- A. Andrea D. provided an overview of the proposed Hospitality Services budget for 2026-27
- Forecast 2025-26
    - The higher than budget revenue expected for this year will be offset by some large, one-time expenses, which will lead to a larger than budgeted operating shortfall

- Chad N. asked if any revenue increases for the full return-to-office planned for January were taken into account
  - Andrea D. replied that, post-pandemic, revenue tends to drop in January so, because of this, revenue forecasts were kept conservative despite the return-to-office
- Budget 2026-27
  - Increased meal plan revenue from additional residence students in the new residence opening in the Fall will more than the additional labour expense increase due to the addition of a new staff member, resulting in an operating surplus that is slightly higher than breakeven
- Investments
  - Large investments are planned for North Side Bistro upgrades (2026-27), Tim Hortons Brand Refresh (2027-28), Starbucks Brand Refresh (2028-29), and Colman Commons Kitchen Upgrades (2028-29, 2030-31)
- Contracts
  - Contracts expiring over the next few years include UTM's food service contract with Dana (2028), UTM's vending service contract with Naccarato (2028), and UTM's commerce management system contract with ITC (2029)

**NEXT MEETING: February 12, 2025**