Responding to Distressed Students
A quick guide for faculty and staff at the University of Toronto Mississauga

utm.utoronto.ca/distressedstudent

**Emergency Situation**
- medical emergencies
- suicide attempts
- assault
- police matters
- all after-hours emergencies and crises

For emergency situations call:
(available 24/7)

**UTM Campus Police**
(905) 569-4333

**911**

**Student Crisis Situation**
- in crisis or overwhelmed
- disturbing behaviour
- references to suicide or violence

For student crisis situations call:
(during regular business hours)

**UTM Student Affairs**
(905) 828-5758

or

**U of T Student Crisis Response**
(416) 946-7111

**Personal Safety Situation**
- harassment and stalking
- bullying and threats
- domestic/family violence
- sexual assault

For personal safety situations call:
(during regular business hours)

**U of T Community Safety Office**
(416) 978-1485

**Concerning Student Situation**
- complex academic situations
- unusual, distressing or unmanageable behaviour

For concerning student situations call:
(during regular business hours)

**UTM Office of the Registrar (academic)**
(905) 828-5399

**UTM Student Affairs (behaviour)**
(905) 828-5758

**U of T Student Academic Progress (behaviour)**
(416) 946-0424