

## How do I pay for my Meal Plan?

Your Resident Student Meal Plan will be billed by the university along with tuition fees.

**Your Resident Student Meal Plan will be billed in two installments as follows:**

Group A Plan	Total Plan Cost	First Installment (July Invoice – Payment due Aug. 15, 2011)	Second Installment (December ROSI Statement – Payment due Jan. 13, 2012)
Minimum	\$3,459.00	\$2,500.00	\$959.00
Light	\$3,795.00	\$2,500.00	\$1,295.00
Regular	\$3,995.00	\$2,500.00	\$1,495.00
Plus	\$4,275.00	\$2,500.00	\$1,775.00

Group B Plan	Total Plan Cost	First Installment (July Invoice – Payment due Aug. 15, 2011)	Second Installment (December ROSI Statement – Payment due Jan. 13, 2012)
Minimum	\$1,725.00	\$1,300.00	\$425.00
Light	\$1,995.00	\$1,300.00	\$695.00
Regular	\$2,195.00	\$1,300.00	\$895.00

Remember to consult your university ROSI account on a regular basis to ensure you are aware of changes as they are posted to your account. Outstanding charges on the Meal Plan account in ROSI are subject to a service charge as of the 15<sup>th</sup> of every month until paid in full.

## How do I monitor my meal plan spending?

- Monitor your spending, check your balance, and view your transactions by visiting the On-Line Account Manager at [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food)
- Your updated balance will be displayed at the point-of-sale cash register after each transaction
- You can also compare your account balance to the Meal Plan Budget Planner at [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food) to see if your spending is on track

**Be sure to check the Food Service Website [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food) for more information and program updates**

## What if I run out of Meal Plan money?

During the school year, if you run out of Basic Food Dollars, you can transfer funds from your Flex Dollars to your Basic Food Dollars. These transferred funds will enjoy the tax savings and be subject to the overhead (50%) component reduction associated with the Basic Food Dollars. This transfer can be completed by visiting the Meal Plan Office.

- You can add Basic Food Dollars and Flex Dollars at any time
- The minimum purchase amount is \$20
- Basic Food Dollars and Flex Dollars can be added to your Meal Plan by visiting the Meal Plan Office; the Meal Plan Office accepts Debit Cards, Visa, MasterCard, and Cash
- Flex Dollars can also be added to your Meal Plan by visiting the On-Line Account Manager at [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food)

## What happens if I have a balance remaining on my meal plan at the end of the year?

There are no carry over privileges for the Group A Minimum Plan or for the Group B Minimum, Group B Light or Group B Regular Plans.

**Maximum carry over amounts for the Group A Light, Group A Regular, or Group A Plus plans are as follows:**

Group A Plan Type	Total Amount of Combined Basic and Flex Dollars	Flex Dollar Carry Over Amount	Basic Food Dollar & Overhead Carry Over Amount
Light Plan	\$336.00		Remaining balance over Minimum Commitment
Regular Plan	\$536.00	Remaining balance up to Maximum Carry Over Amount	provided that Combined Carry Over Amount does not exceed Maximum
Plus Plan	\$816.00		

**Carry over value will be calculated as follows:**

- All remaining Flex Dollars will be carried over first
- Once Flex Dollars are carried over, remaining Basic Food Dollars and the corresponding Basic Overhead, after the Minimum Commitment of \$1,534.50 has been spent, will be added to the Flex Dollar carry over up to an amount not exceeding the values indicated by Meal Plan type in the above chart
- All carry over funds become Flex Dollars and are therefore taxable and not eligible for the 50% overhead price adjustment
- Carry over funds will be made available to you 2 weeks after the end of the Winter Academic Term and expire on April 30, 2013
- Please visit the Meal Plan Office to review the carryover policies specific to your Meal Plan in greater detail

## What if I lose my TCard/do not have a TCard/my TCard does not work?

- It is strongly recommended that you deactivate your Meal Plan as soon as you discover that your TCard is missing in order to protect your Basic Food Dollar and Flex Dollar balances
- You will be responsible for all purchases on your Resident Student Meal Plan until your Plan has been deactivated
- You can deactivate your Meal Plan by visiting the Meal Plan Office or the On-Line Account Manager at [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food)
- Your TCard is necessary to debit your Meal Plan – your Meal Plan cannot be accessed without your TCard
- Without your TCard, you will be required to pay cash; a cash purchase amount cannot be transferred to your Resident Student Meal Plan
- Replacement cards are available at the TCard Office located adjacent to the Registrar's Office in the Davis Building

## Meal plan cancellation and refund

A Resident Student Meal Plan may be cancelled and a refund requested if you elect to move out of residence or withdraw from the University. All refund requests must be made on the Food Services Meal Plan Cancellation Request Form (available at the Meal Plan Office) and must be accompanied by proof of withdrawal authorization.

Please refer to our website, [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food), for an overview of how Resident Student Meal Plan refunds are calculated for Group A and Group B Plans.

Any refund of a Resident Student Meal Plan will be subject to a \$50 administrative fee and will not include a refund of the \$40 CIPE.

Should you be required to withdraw from the University, your Resident Student Meal Plan will be cancelled and you will not be eligible for a refund.

### Contact us:

**Meal Plan Office:**  
Davis Building, Room 2097

**Hours of Operation:**  
Monday to Friday,  
8:30am to 4:00pm

T: 905.569.4795

[mealplan.utm@utoronto.ca](mailto:mealplan.utm@utoronto.ca)

[www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food)



**Resident Student Meal Plans for 2011/2012**



UNIVERSITY OF  
**TORONTO**  
MISSISSAUGA

## Resident student meal plans provide:

### Value

- Resident Student Meal Plans provide you with tax savings
- All food is individually priced – this means you only pay for what you eat
- Time saved while not shopping, cooking and washing dishes will provide more time for studying and other pursuits
- Meal plans enable you to budget dining expenses for the school year

### Flexibility

- Meal plans are accepted from early morning through to late night enabling you to dine on your own schedule

### Convenience

- Your meal plan is accessed using your TCard
- You can monitor your meal plan activities, manage your account or add to your plan on-line

## 2 plans in 1 – Basic and Flex

Resident Student Meal Plans are actually 2 plans in 1 consisting of Basic Food Dollars and Flex Dollars.

### Basic Food Dollars

- Used for the purchase of prepared food and beverages from most on-campus outlets
- These purchases are HST exempt when applicable

Basic food dollars are accepted for regular food and beverage items at the following locations:

Oscar Peterson Hall	Colman Commons Dining Hall
William G. Davis Building	Spigel Hall Booster Juice Tim Hortons Pizza Pizza Mr. Sub Second Cup
North Building	Tim Hortons Mr. Sub Pita Pit Coyote Jack's
CCT Building	Circuit Break Café
Hazel McCallion Academic Learning Centre	Starbucks Café
Instructional Building	Second Cup Panini Fresca

### Flex Dollars

- Used for convenience, confection, and grocery items
- These purchases do not receive tax savings

Flex dollars are accepted at the following locations:

Oscar Peterson Hall	Colman Commons C-Store: Confection Items Convenience Items Grocery Items
William G. Davis Building	On The Go: Confection Items Convenience Items
Hazel McCallion Academic Learning Centre	Starbucks Café: Merchandise Confection Items
Blind Duck Pub	Food Items Only
Hazel McCallion Academic Learning Centre	Starbucks Café: Merchandise Confection Items
Instructional Building	On The Go: Confection Items Convenience Items
Mike's Dog House	All items
Off-Campus Partner	Pizza Delivery

## 50% Overhead Model

The UTM's Resident Student Meal Plans are designed based on the 50% Overhead Model, which works as follows:

- The Overhead costs of 50% are deducted from your Basic Food Dollars account up front
- Overhead consists of heating, hydro, rental, maintenance, and labour costs
- Since Resident Student Meal Plan holders have already paid the 50% Overhead, they will only pay 50% of the retail selling price of all eligible Basic Food items
- Items purchased using Flex Dollars are charged to your account at the full retail price and are taxable as appropriate

**You will receive ALL of your MEAL PLAN DOLLARS for both semesters on August 29th, 2011**

## How do I choose the right Meal Plan?

The amount of time you spend on campus and your personal eating habits are important criteria in choosing the right plan.

Resident students are required to select a plan from one of the two following groups:

**Group A Plans**  
These full meal plans are required for all first year resident students and for students residing in Oscar Peterson Hall

**Group B Plans**  
These partial meal plans are required for all upper year resident students with the exception of Graduate Students and Students with Families

It is important to note:

- Resident Student Meal Plan holders enter into a contract with the University of Toronto Mississauga
- You will be held accountable for the terms and conditions outlined on the Food Services website

## How do I select my Meal Plan?

- Resident Student Meal Plans are to be selected from the Meal Plan Selection page of the University of Toronto Mississauga Food Services Website at [www.utm.utoronto.ca/food](http://www.utm.utoronto.ca/food)
- All Resident Student Meal Plans are to be selected on or before July 4, 2011

Resident students will be assigned a Meal Plan as follows if a Resident Student Meal Plan is not selected by July 4, 2011:

- Students requiring a Group A Plan will be assigned a Group A Regular Plan
- Students requiring a Group B Plan will be assigned a Group B Light Plan

**You can change your Meal Plan within the appropriate Meal Plan Group on or before September 30, 2011 by visiting the Meal Plan Office in the Davis Building, Room 2097**

Group Name	Plan Name	Selection Guidelines	Total Plan Cost	C.I.P.E.*	Non Refundable Fixed Overhead Cost	Basic Food Dollars	Flex Dollars
A	Minimum	Designed for students who are not typically on campus on weekends and those students with light appetites	\$3,459.00	\$40.00	\$1,534.50**	\$1,534.50**	\$350.00
A	Light	Designed for students occasionally on campus on weekends and those with light appetites	\$3,795.00	\$40.00	\$1,615.50	\$1,615.00	\$525.00
A	Regular	Designed for students regularly on campus on weekends and those with average appetites	\$3,995.00	\$40.00	\$1,627.50	\$1,627.50	\$700.00
A	Plus	Designed for students who are on campus most weekends and those with hearty appetites	\$4,275.00	\$40.00	\$1,717.50	\$1,717.50	\$800.00
B	Minimum	Designed to provide the equivalent of ten meals per week	\$1,725.00	\$40.00	\$792.50	\$792.50	\$100.00
B	Light	Designed to provide the equivalent of ten meals per week plus frequent snacks	\$1,995.00	\$40.00	\$877.50	\$877.50	\$200.00
B	Regular	The largest of Group B plans enables you to dine more frequently	\$2,195.00	\$40.00	\$927.50	\$927.50	\$300.00

\*The Capital Improvement and Program Enhancement component (shown as C.I.P.E.) of the Resident Student Meal Plan is used to fund facility improvements and Meal Plan Program service enhancements.

\*\* This value represents the Minimum Commitment - the minimum level of spending required before any remaining funds become eligible for carry over.