To the Campus Council, 
University of Toronto Mississauga

Your Committee reports that it held a meeting on February 10, 2014 at 4:10 p.m. in the Council Chambers, William G. Davis Building, at which the following were present:

Dr. Joseph Leydon, Chair  
Mr. Nykolaj Kuryluk, Vice-Chair  
Professor Deep Saini, Vice-President & Principal  
Ms Zoë Adesina  
Ms Noura Afify  
Mr. Rishi Arora  
Mr. Lee Bailey  
Mr. Arthur Birkenbergs  
Mr. Jeff Collins  
Mr. Warren Edgar  
Ms Elaine Goettler  
Professor Hugh Gunz  
Mr. Hassan Havili  
Ms Donna Heslin  
Ms Melissa Holmes  
Professor Amy Mullin, Vice-Principal Academic and Dean  
Ms Jennifer Nagel  
Mr. Mark Overton, Dean of Student Affairs  
Mr. Moe Qureshi  

Professor Luisa Schwartzman  
Ms. Soaleha Shams  
Professor Jumi Shin  
Ms Amber Shoebridge  
Dr. Gerhard Trippen  
Professor Anthony Wensley  

Regrets:  
Ms Melissa Berger  
Mr. Paul Donoghue, Chief Administrative Officer  
Ms Jess Mann  
Ms Judith Poë  
Mr. Bilal Sandeela  

Non-Voting Assessors:  
Ms Christine Capewell, Director, Business Services  

In Attendance:  
Ms Sonia Borg, Assistant Director Ancillary & Student Services, Business Services  
Ms Alison Burnett, Director, Health & Counselling Centre, Health & Counselling Centre  
Mr. Kenneth Duncliffe, Director, Physical Education, Athletics & Recreation  
Mr. Erik Hernandez-Oberding, President, Mississauga Freethought Association  
Ms Peili Liu, Financial Officer-Student Services, Business Services  
Ms Felicity Morgan, Director, Career Centre  
Mr. Dale Mullings, Assistant Dean, Students and International Initiatives  
Ms Meredith Strong, Director, Office of the Vice-Provost, Students and Student Policy Advisor  
Ms Melissa Theodore, Vice-President External, UTMSU  

Secretariat:  
Mr. Louis Charpentier, Secretary of the Governing Council  
Mr. Jim Delaney, Acting Assistant Secretary of the Governing Council  
Ms. Cindy Ferencz Hammond, Director of Governance  
Ms. Mariam Ali, Committee Secretary
1. **Chair’s Remarks**

Referring to Item 4 on the agenda, the Chair indicated that the fees recommended for consideration fall under the jurisdiction of the *Policy for Compulsory Non-Academic Incidental Fees*, and are subject to the terms and conditions of the University’s *Protocol on Non-Tuition Related Fees (The Protocol)*. He also noted that a presentation would follow that explained the governance and administrative processes, as well as the policy related provisions, prior to the consideration of proposals.

2. **Presentation on Co-Curricular Involvement: Mr. Dale Mullings, Assistant Dean, Students and International Initiatives and Ms Felicity Morgan, Director, UTM Career Centre**

The Chair invited Mr. Dale Mullings, Assistant Dean, Students and International Initiatives and Ms Felicity Morgan, Director, UTM Career Centre to present an overview of Co-Curricular Involvement at UTM. Mr. Mullings indicated that there was a large body of research, which supported co-curricular involvement and that student engagement programs and learning experiences complemented the academic experience. The Co-Curricular Record (CCR) was launched in the fall of 2013, and included over 500 opportunities and activities connected to the university. University attached programming provided a framework for learning outcomes, including an active and reflection component.

The CCR program had a searchable database allowing students to filter their choices based on key areas of interest, timing, and location. CCR opportunities provided a myriad of placements, such as the Experiential Learning Office, student governments, societies and clubs, academic department initiatives, teaching assistantships and facilitated study group volunteers. Mr. Mullings advised that the next steps in the development of the CCR were to broaden experiences, and increase outreach in the Mississauga community, utilizing varied messaging opportunities.

In response to a member’s question, Ms Morgan and Mr. Mullings responded that there were many tools used for assessment of student experience and would be looking at these as a consolidated data set rather than assessments of independent programs and services. Mr. Mark Overton, Dean of Student Affairs noted that the continued recruitment of academically stronger students had resulted in their greater academic focus and involvement through academic societies and it was hoped would act as a gateway to other co-curricular experiences on campus.

A member asked about the faculty and staff response to the CCR and Mr. Mullings replied that the response had been very positive as opportunities had increased for the winter semester due to their involvement and support of future growth.

A member noted that other universities had introduced similar programming, and asked if this was becoming standard across academic institutions. Mr. Mullings responded that co-curricular involvement had become more prevalent, and was instituted at UTM to respond to student need and demand. Ms Morgan noted employers were not as aware of the programming itself even though some institutions had similar, long-standing programs. However, employers were primarily concerned with how the co-curricular experience translated into relevant and transferable skills.

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1A copy of the Presentation is attached as Attachment A
The Chair encouraged involvement by faculty and staff in the CCR noting that it had been very successful in attracting students to academic societies and relayed his experience as administrator of the PAGES program (Professional Advancement for Geography and Environment Students).

3. Compulsory Non-Academic Incidental Fees - Report and Analysis 2013-14: Ms Meredith Strong, Director, Office of the Vice-Provost, Students and Student Policy Advisor (for information)

The Chair advised members that this item was presented for information and invited Ms Meredith Strong, Director, Office of the Vice-Provost, Students and Student Policy Advisor to present an overview of Compulsory Non-Academic Incidental Fees - Report and Analysis 2013-14.

Ms Strong informed members that the item was an annual report prepared for the information of committee members that had previously been provided to the University Affairs Board (UAB) in advance of their consideration of increases to compulsory non-academic incidental fees. The report provided an inventory of all compulsory non-academic fees and designations approved by the UAB and collected by the University over the past two years, including fees for other federated universities for member’s reference. Ms Strong provided an outline of the five sections as outlined within the report.

A member noted that the non-academic incidental fees for UTM-affiliated graduate students appeared higher from those of others and asked for clarification. Ms. Strong responded that most UTM-affiliated graduate students, excluding MMPA by their choice as a student body, participate in the U-Pass (Mississauga Transit pass) program, which is not available to other UT students.

A member noted UTM rates were higher than student union fees at the St. George campus, with the exception of St. Michael and Trinity Colleges. Mr. Overton responded the UTM rates were higher due to the UPass program (not available at U of T Scarborough or St. George campus) and also due to the Shuttle service (also not available at U of T Scarborough). Conversely, UTM rates were lower for Hart House fees compared to St. George student fees.

A member asked for clarification on the variance for the part-time student fees. Ms. Strong advised that previously part-time students were represented by the Association of Erindale Part-time Undergraduate Students (EPUS) organization, however following a referendum in 2013, part-time students were now represented by the University of Toronto Mississauga Student Union (UTMSU), which also included fees for UPass.

4. Operating Plans and Fees: UTM Student Services

The Chair advised members that pursuant to The Protocol approved by the Governing Council on October 24, 1996, the UTM Quality Service to Students committee (QSS) reviewed annual operating plans, including budgets and proposed compulsory non-academic incidental fees and would then offer advice to the Committee on those plans. The Chair invited Mr. Overton to speak to Item 4a to explain the process by which student services were funded, and to discuss the requirements of The Protocol and role of ‘Protocol bodies’, such as QSS. He also noted, that QSS while not formally part of the University’s governance system, was created by University policy and accountable to the Governing Council, and provided for a mechanism to receive student advice in decisions on non-tuition related fees.
a) Advice from the Quality Service to Students Committee (QSS) (for information)\(^2\)

Mr. Overton relayed advice received from the QSS body on the following fees: UTM Health Services and UTM Athletics and Recreation fees, UTM Student Services fee and Summer campus services for enrolled students not charged fees in the summer (i.e., the fees for specific programs available in the summer are charged along with the Fall and Winter sessions).\(^3\) He noted that in previous years, QSS provided advice to the University Affairs Board (UAB). Within the new governance structure, QSS would provide advice to the CAC, which would make its recommendation to the UTM Campus Council. The decision of the Campus Council would then be forwarded to the UAB for information, and to the Executive Committee for confirmation. Mr. Overton noted that QSS met from October to December of 2013 and received reports from a number of advisory groups representing various student services. He explained that in instances where QSS endorsed a budget, the administration moved forward with its original recommendation to the UTM Campus Council; in the event that a budget was not endorsed, the Protocol provided an option for administration to seek increases from the Campus Affairs Committee and the Campus Council, using the University of Toronto Index (UTI) and the Consumer Price Index (CPI).

The Chair invited Mr. Mohammed Hashim, the Chair of QSS, to speak to this item. Mr. Hashim reiterated the purpose of QSS as being a body created for student input. Mr. Hashim expressed his concern regarding the motion presented under Item 4b to CAC, because QSS considered a different, itemized motion for each unit funded by the Student Services Fee at its meeting on January 17, 2014. He explained that his ruling as QSS Chair was made with the intent of moving towards separate motions (for operating plans and fees) in order that the proposals be consistent with how the motion had been presented to QSS in previous years. Mr. Hashim informed members, as noted in the item documentation, that QSS had endorsed 6 of 8 units. He expressed concern that QSS recommendations were not fully taken into consideration, because CAC was not considering each of the units individually. Mr. Hashim requested clarification on the rationale for the presentation of the Student Service Fee as one motion rather than as separated motions as it was considered by QSS.

Mr. Overton noted that the advice of QSS had been presented to CAC under item 4a. Moreover the administration was acting in accordance with the Protocol, which explicitly provides that the Student Services Fees falls under its jurisdiction. In addition, the proposals followed the same governance form that has been submitted to the UAB in previous years. He further explained that the Student Services Fee has been charged to students on ROSI as a single fee. Mr. Overton stated that the advice and input from advisory bodies, as well as QSS was received, acknowledged, and incorporated to the degree reflected in the proposals, but that the appropriate governance processes, and the increases in fees sought are compliant with the terms of the Protocol.

b) Operating Plans and Fees (for approval)

The Chair noted with respect to decision made by QSS, that the terms of The Protocol stated that in the absence of endorsement by QSS, the relevant governance body may approve the following: permanent increases in existing fees of less than or equal to the lesser of two inflation indexes known as CPI and UTI and temporary three year increases in existing fees of less than or equal to the greater of CPI and UTI.

\(^2\) A copy of the Presentation is attached as Attachment B.
\(^3\) Secretary’s Note: The Policy for Compulsory Non-Academic Incidental Fees provides that “applicable compulsory non-academic incidental fees shall be charged to all students who are liable for academic fees.” In this context, this provision is interpreted to mean that compulsory non-academic incidental fees may not be charged when academic fees are not charged.
The Chair invited Mr. Overton to present the item and make the motion. Mr. Overton provided an overview of all proposed fees individually. He noted that the overall increase in fees per term of enrolment for a UTM full-time undergraduate student would total $8.10, for a UTM part-time undergraduate student, this same number was $1.62 and for a UTM affiliated graduate student, the increase was $31.50.

The Chair invited Ms. Melissa Theodore, Vice-President External, UTMSU to speak to the item. Ms Theodore expressed a number of concerns about the proposals and the process: the administration’s inclusion of priorities which were beyond those endorsed by QSS; the absence of a permanent secretariat for QSS; transparency in administrative processes; governance timelines; and, specifically, the Shuttle Bus ticket machine, as well as the amalgamation of the Sheridan and St. George shuttle operations. Ms Theodore also requested that members of the Campus Council and the Campus Affairs Committee take the advice of QSS into account when considering their support of the recommendations from the administration.

Mr. Overton stated that the governance timelines had been provided in July, 2013, and members of QSS agreed to the meeting schedule in early fall, 2013. This resulted in QSS adjusting the meeting schedules of the relevant advisory bodies so that consultation could be completed within the appropriate governance timelines. He reported the largest driver of the increases in these fees was the University’s obligation with respect to salaries and the necessity to meet collective agreement commitments. The proposed UTI and CPI increases would not adequately cover the cost of maintenance of services at current levels, much less the expansion that both students and administration alike would like to accomplish. Mr. Overton advised members that QSS had discussed this and QSS had been informed in 2012-13 of the proposed addition of the shuttle ticket vending machine, from a budget with revenues from both UTM students’ fees and non-student riders’ fares. He explained that it served not only non-student riders but UTM students as well, when UTM students had forgotten their t-cards and either were not able to go from the shuttle boarding location by the Instructional Centre to the Student Centre to purchase a ticket before a shuttle departed or when the Student Centre desk was closed. Mr. Overton acknowledged the concerns related to a delay in the hiring of a permanent QSS secretary and that he was endeavouring to resolve this quickly.

Ms Capewell responded to comments regarding concerns on the amalgamation of the Sheridan and St. George shuttle bus operation. She stated that the proposal was reviewed by QSS and by the University Affairs Board in 2009. The amalgamation had been sought to achieve greater economies of scale, and there were regular updates provided to QSS since the amalgamation on service levels.

A member indicated that he was also a QSS member and asked for clarification on how CAC approval would affect the UTM Career Centre fee. Mr. Overton stated the Student Services Fee would be assessed as a whole, not based on individual components. The member followed up and asked whether the fee would be increased by 6.46%. Mr. Overton referred the member to the fee table presented earlier in the meeting and explained that 6.46% represented the amount that administration was eligible to pursue, but instead the overall increase sought by administration was a permanent increase of 2% and a temporary increase of 1.94%.

A member noted there had been difficulty in building a critical mass of graduate students at UTM in comparison to St. George, and asked if there had been a study to assess whether services fees affected

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4A copy of the Presentation is attached as Attachment C.
5Secretary’s Note: Please see page 10, of Item 5 on the University Affairs Board Agenda – meeting held on March 17, 2009. [http://www.governingcouncil.utoronto.ca/AssetFactory.aspx?did=5957](http://www.governingcouncil.utoronto.ca/AssetFactory.aspx?did=5957)
student decisions to enrol at UTM. Mr. Overton responded there had been no formal study conducted to collect this information, but would follow up with the University of Toronto Mississauga Association of Graduate Students (UTMAGS) regarding this question. He also commented that in the past, UTMAGS had been appreciative of the additional services, gained through fee increases, such as the Shuttle bus and UPASS. In response to a question, Mr. Overton reported that a significant portion of the increase in the UPass fee was due to a 9 percent increase imposed by Mississauga Transit, including the corresponding increase of the administrative fee charged to UTMAGS for the administration of the program.

Responding to a member’s expression of concern regarding the costs of education, Mr. Overton remarked that he was very sensitive to affordability issues for students, and would pursue funds elsewhere if that was a possibility. Mr. Overton also pointed to the University of Toronto Policy on Student Financial Support, which provided for financial assistance beyond OSAP’s maximum allowance for students who qualified and had further needs, and guaranteed “no student offered admission to a program at the University of Toronto should be unable to enter or complete the program due to lack of financial means.” He also noted that students were being charged for services that students themselves utilized, and have sought through consultation, surveys, and feedback. The student responded that the services are appreciated, however asserted that the university should pay for student fees rather than expansion or renovation of campus buildings. Professor Saini responded that UTM has continuously had balanced budgets, and the money has always been allocated for the direct or indirect benefit of students.

A member requested that QSS inform the Committee how timelines were not sufficient, as well as an explanation on the lack of transparency. The Chair responded that due to changes associated with the governance structure, the timelines this year had been somewhat compressed, but noted that the relevant dates had been communicated very early in the process.

A member who also identified himself as a QSS member noted that the motion as it had been ruled on in QSS, has been presented as a single fee to CAC, and asked whether the input of QSS was disregarded. Mr. Overton responded that the administration sought the advice of QSS, received the advice of QSS in good faith, considered this advice while also taking into account various obligations and constraints, reconsidered the initial proposals to QSS and put forward proposals to governance that could deliver acceptable levels of service.

A member asked whether the motion put forward for CAC could be altered to resemble the motions as they were considered by QSS. Mr. Overton responded that he understood the strong desire to mirror QSS’s consideration of the sub-components of the Student Services Fee. However, the relevant comparator for the CAC with respect to governance consideration of this item was the UAB, which had always considered the Student Services Fee as a single fee.

A member put forward a motion to provide Ms. Theodore an additional opportunity to address the Committee.

YOUR COMMITTEE APPROVED by a two-thirds majority

THAT Ms Melissa Theodore, VP External, University of Toronto Mississauga Student Union be given speaking rights.

In reference to a member’s earlier comment, Ms Theodore reported that based on the information she received at the Council on Student Services, she believed that the St. George Campus based services were provided some funds from the University’s Operating Budget. She also indicated that her view was that the main issue which, in effect, impacts increasing services fees as well as tuition, was the lack of government funding for post-secondary education in Ontario. Ms Theodore sought the establishment of
an advisory body to address these issues. Professor Saini commented that these views were largely shared by the administration, who have lobbied the provincial government for increased funding extensively, though in different ways. He noted that these comments would be forwarded to President Gertler and that the University hoped to obtain increased funding in the near future.

A member asked for clarification regarding the $10 million grant received by the University from the City of Mississauga and why it had not been put toward student fees. Professor Saini noted that the grant was awarded to the University specifically because of the significant economic impact that the Institute of Management and Innovation or IMI would have on the City of Mississauga.

On motion duly moved, seconded, and carried, the question was put.

YOUR COMMITTEE RECOMMENDED

THAT, the 2014-15 operating plans and budgets for the UTM Student Affairs and Services (including the Health & Counselling Centre, the Department of Physical Education, Athletics & Recreation, and Student Services), as presented in the documentation from Mr. Mark Overton, Dean of Student Affairs, be approved; and

THAT the sessional Athletics & Recreation Fee for a UTM-registered or UTM-affiliated full-time student be increased to $168.39 ($33.68 for a part-time student), which represents a year-over-year increase of $4.19 ($0.84 for a part-time student) or 2.55% (resulting from a permanent increase of 1.94%, and a three-year temporary increase of 0.61%); and

THAT the sessional Health Services Fee for a UTM-registered or UTM-affiliated full-time student be increased to $33.67 ($6.73 for a part-time student), which represents a year-over-year increase of $0.66 ($0.13 for a part-time student) or 2% (resulting from a three-year temporary increase of 2%); and

THAT the sessional Student Services Fee for a UTM-registered or UTM-affiliated full-time student be increased to $142.51 ($28.50 for a part-time student), which represents a year-over-year increase of $3.25 ($0.65 for a part-time student) or 2.33% (resulting from the elimination of a 2011-12 three-year temporary increase, a permanent increase of 2% and a three-year temporary increase of 1.94%); and

THAT the sessional (Fall and Winter sessions only) Mississauga Transit Fall-Winter U-Pass Fee be increased to $85.15 and the Summer U-Pass fee be increased to $52.89 for a UTM-affiliated graduate student, which represent year-over-year increases of $7.03 or 9% (resulting from a permanent increase of 9%) and $4.36 or 8.98% (resulting from a permanent increase of 8.98%) respectively; and

THAT the sessional (Fall and Winter sessions only) Summer Shuttle Service fee for a UTM-affiliated graduate student and a UTM-affiliated undergraduate student with non-UTM home faculty/division be increased to $4.68, which represents a year-over-year increase of $0.02 or 0.43% (resulting from a permanent increase of 0.43%).

5. Compulsory Non-Academic Incidental Fees - Student Society Fees: UTM Student Society Proposals for Fee Increases* (for approval)
The Chair noted student society fees were subject to the terms and conditions of the Policy on Ancillary Fees and the Policy for Compulsory Non-Academic Incidental Fees. He also noted that increases which were greater than the cost of living would require support by referendum. Other increases must have been supported by a previous referendum which approved the concept of annual increases by the cost of living or an explicit inflation factor.

On motion duly moved, seconded, and carried

YOUR COMMITTEE RECOMMENDED

THAT beginning in the Summer 2014 session, the Erindale College Student Union (operating as the University of Toronto Mississauga Students’ Union, UTMSU) fee be increased as follows: (a) an increase of $9.25 per session ($9.25 part-time) (Summer Session only) in the Mississauga Transit U-Pass portion of the fee; and

THAT beginning in the Fall 2014 session, the UTMSU fee be increased as follows: (a) an increase of $0.20 per session ($0.02 part-time) in the society portion of the fee, (b) an increase of $0.01 per session ($0.01 part-time) in the Food Bank portion of the fee, (c) an increase of $0.01 per session ($0.01 part-time) in the On Campus First Aid Emergency Response/Erindale College Special Response Team (ECSPERT) portion of the fee, (d) an increase of $0.02 per session ($0.02 part-time) in the Student Refugee Program portion of the fee, (e) an increase of $7.03 per session ($7.03 part-time) in the Mississauga Transit U-Pass portion of the fee; and

THAT beginning in the Fall 2014 session, the UTMSU fee charged to Mississauga Academy of Medicine (MAM) students in the Fall and Winter sessions be increased as follows: (a) an increase of $1.50 per session in the Mississauga Transit Summer U-Pass portion of the fee; and

THAT beginning in the Fall 2014 session, the University of Toronto Mississauga Residence Council (UTMRC) fee be increased as follows: (a) an increase of $1.00 per session in the society portion of the fee.

6. Assessor’s Report

There was no assessor’s report.

CONSENT AGENDA

On motion duly moved, seconded, and carried

YOUR COMMITTEE APPROVED

THAT the consent agenda be adopted and that Item 7 - Report of the Previous Meeting, be approved.


8. Business Arising from the Report of the Previous Meeting
9. **Date of Next Meeting** – March 24, 2014, 4:10 p.m.

The Chair reminded members that the next meeting of the Committee was scheduled for Monday, March 24, 2014, 4:10 p.m. in the Council Chamber, William G. Davis Building.

10. **Other Business**

There were no items of other business.

The meeting adjourned at 5:55 p.m.

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Secretary                                                              Chair
February 12, 2014
Co-Curricular Involvement at UTM

Importance of Co-Curricular Involvement (CCI)

CCI at UTM
- Co-Curricular Record (CCR)
- Career Centre
- Student Affairs
- Campus Initiatives

Next Steps in CCI Development

Future of CCI at UTM

Agenda
What is Co-Curricular Involvement?

Student engagement in institutionally recognized activities, programs, and learning experiences that complement the academic learning experience.

Importance of CCI for Student Success

- Students who engage in co-curricular activities have higher GPAs, are more satisfied with their post-secondary experience, are more self-confident, better able to manage emotions, and more emotionally independent from their parents than students who were not involved.

Elliott, 2009
Importance of CCI for Student Success

- Student involvement in co-curricular activities such as student organizations, leadership positions, and activity in campus residence halls has a positive correlation with retention and academics. 
  
  Kuh and Pike, 2005

Importance of CCI for Student Success

- Employers value:
  - Building relevant skills
  - Increased understanding of workplace culture - ability of students to articulate their experience as it translates to employers’ needs
The Co-Curricular Record (CCR) allows students to search and track experiences outside the classroom, links those experiences to competencies, and validates those experiences on an official institutional document. The CCR activities must meet the following criteria:

- Attachment to the University
- Meets validation process requirements
- Intentional learning outcomes/competencies/skills
- Active engagement

CCI @ UTM

Searching Activities

In order to help narrow your search for co-curricular opportunities, please select as many or as few boxes:

Where do you want to look?
- N. George Campus
- Innis College
- Mississauga
- St. Michael’s College
- Trillium College
- University College
- Victoria University
- Woodsworth College
- School of Graduate Studies
- University of Toronto Mississauga
- University of Toronto Scarborough
- UTSC
- All other above

What do you want to develop?
- Faculty of Applied Science & Engineering
- Faculty of Arts
- Faculty of Bibliology & Physical Education
- Faculty of Arts & Sciences
- Faculty of Architecture
- Professional Faculties
- All the above

Who are you interested in?
- Athletic, Creative, & Cultural Programs
- Business, Economics, & Entrepreneurial
- Community Outreach & Volunteerism
- Environment & Sustainability
- Faith & Spirituality
- Family and Parent Life
- Graduate Life
- Health & Wellness
- International & Global Interests
- All the above

On type in keywords to search for activities:

CCI @ UTM
CCR Domains & Competencies

The CCR activities must align with at least one of the six domains of the competency framework:
1. Practical Skill Development
2. Community and Global Engagement
3. Interpersonal Engagement
4. Personal Growth and Development
5. Novel and Adaptive Thinking
6. Knowledge Development and Application


CCR Domains & Competencies

Each of the six domains is comprised of a series of competencies that allow students and program developers to consider the skills developed through co-curricular involvement.

<table>
<thead>
<tr>
<th>Domain</th>
<th>Competencies</th>
<th>Definition/Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Novel and Adaptive Thinking</td>
<td>Critical Thinking</td>
<td>Identifies opportunities, problems, questions, and issues; analyzes, interprets, and evaluates the relevance and quality of information; assesses assumptions and considers alternative perspectives and solutions</td>
</tr>
<tr>
<td></td>
<td>Systems Thinking</td>
<td>Is able to recognize a system and holistically analyze it, while identifying and solving seemingly disparate problems within it; understands how relationships between parts of a system interrelate and culminate to equal a whole greater than its sum – i.e. an ecosystem</td>
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CCI @ UTM
CCI Opportunities at UTM

Career Centre

- Summer, part-time and volunteer listings, both on and off campus
  - e.g. student leadership listings, work study positions, community development opportunities, entrepreneurial activities
- Get Experience Fair, Get Hired Fair

CCI Opportunities at UTM

Student Affairs and Services

- Community engagement activities, peer mentoring, culture & arts programs, indigenous experiences, leadership development, transition programs, leadership positions and international experiences

Residence Life

- Alternative Reading Week Programs, Faculty & Artists in Residence, Capstone Projects, 100+ student leadership positions
CCI Opportunities at UTM

- Experiential Learning Office
- Student Governments, Societies & Clubs
- Academic Department Initiatives
- Teaching Assistantships
- Facilitated Study Group Volunteers
- And more…
Next steps

- CCR broadening experiences
- Career Centre
  - Increased outreach to Mississauga community
  - Constant messaging to students and campus regarding opportunities and their importance
- Campus increasing opportunities

Overall Goal

Foster a culture of engagement on campus:
- Benefits campus and community
- Students engage others with similar interests
- Students gain experience and ability to reflect/translate their skills to employers; both are needed for their continued success
Mark Overton, Dean of Student Affairs
February 10, 2014

Campus services proposals for consideration

- UTM Health Services Fee
- UTM Athletics and Recreation Fee
- UTM Student Services Fee (funds a range of programs & services, including shuttle services, Career Centre, child care support, International Centre, handbook & communications, space occupied by student societies, alcohol education & monitoring, Family Care Office)
- Summer campus services for enrolled students not assessed fees in the summer (establishes summer service access for research-stream graduate students, some professional masters graduate students)
**Former Process**

- QSS
- University Affairs Board
- Governing Council

**Current Process**

- QSS
- Campus Affairs Committee
- Campus Council
- Executive Committee
- Governing Council

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**QSS process**

- **Quality Service to Students Committee (QSS)**
  - 17 voting members (11 student voters; 6 voters from administration) plus many non-voting student and administrative participants)
- **Not a part of governance; governed by policy and protocol on non-tuition fees**
- **Protocol assigns to UTM QSS the responsibility to consider proposals related to specific fees, which are conveyed to Governing Council and summarized under agenda item 4a**
QSS process

Consultation process
• Advisory groups met on operations (Oct., Nov. & Dec.)
• Budget/Fee proposals discussed with QSS by UTM services’ directors/managers (Nov., Dec. & Jan.)

Voting
• Endorsement required both a majority of voters and a majority of student voters (a ‘double-majority’)
• Conducted Jan. 17, 2014
• Some items’ fees were not endorsed; some components of fees were endorsed

Student Services Fees Process

Quality Service to Students Committee (QSS) → QSS vote on Budget → Campus Affairs Committee

Provide input on services and programs

Advisory Groups
### Campus Fees

<table>
<thead>
<tr>
<th>Campus Fees</th>
<th>Assessed 2013-14*</th>
<th>Process</th>
<th>Proposed 2014-15*</th>
<th>Year-over-year change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Athletics &amp; Recreation</td>
<td>$164.20</td>
<td>Sought from QSS (not endorsed)</td>
<td>$168.39 (permanent)</td>
<td>$4.19 / 2.55%</td>
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<tr>
<td></td>
<td></td>
<td>Seeking from CAC</td>
<td>$168.39</td>
<td>$4.19 / 2.35%</td>
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<td></td>
<td></td>
<td>(1.94% perm. + 0.61% temp. of 2% available)</td>
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<tr>
<td>Health Services</td>
<td>$33.01</td>
<td>Sought from QSS (not endorsed)</td>
<td>$36.35 (permanent)</td>
<td>$3.34 / 10.11%</td>
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<td></td>
<td></td>
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<td>$33.67</td>
<td>$0.66 / 2%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2% temp.)</td>
</tr>
<tr>
<td>Student Services Fee</td>
<td>$139.26</td>
<td>Sought from QSS (not fully endorsed)</td>
<td>$142.51 (permanent)</td>
<td>$3.25 / 2.33%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Seeking from CAC</td>
<td>$142.51</td>
<td>$3.25 / 2.33%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2% perm. + 1.94% temp. of 6.46% available)</td>
</tr>
</tbody>
</table>

*Assessed per term of enrolment (fall/winter/summer)
Campus Fees by student type

<table>
<thead>
<tr>
<th>Student Type</th>
<th>Assessed campus fees 2013-14*</th>
<th>Proposed campus fees 2014-15*</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>UTM full-time undergraduate</td>
<td>$336.47</td>
<td>$344.57</td>
<td>$8.10  / 2.41% ($16.20 in typical 8-month 'acad. year')</td>
</tr>
<tr>
<td>UTM part-time undergraduate</td>
<td>$67.29</td>
<td>$68.91</td>
<td>$1.62  / 2.40% ($3.24 in typical 8-month 'acad. year')</td>
</tr>
<tr>
<td>UTM-affiliated graduate student</td>
<td>$455.79**</td>
<td>$487.29**</td>
<td>$31.50  / 6.91% ($63.00 in typical 12-month 'acad. year')</td>
</tr>
</tbody>
</table>

*Assessed per term of enrolment (fall/winter/summer)

**UTM-affiliated graduate students are assessed for 12 months of U-Pass and shuttle charges through Campus Fees; UTM undergraduates are assessed U-Pass charges by UTMSU through Student Society Fees.