

## Helpful Websites

[www.privcom.gc.ca](http://www.privcom.gc.ca)

[www.phonebusters.com](http://www.phonebusters.com)

[www.rcmp-grc.gc.ca](http://www.rcmp-grc.gc.ca)

[www.utm.utoronto.ca/police](http://www.utm.utoronto.ca/police)

[www.peelpolice.on.ca](http://www.peelpolice.on.ca)



### UTM CAMPUS POLICE

3359 Mississauga Rd.  
Mississauga, On.  
L5L 1C6  
South Building, Rm 2117  
Phone: 905-828-5200  
Fax: 905-569-4616  
E-mail: [police@utm.utoronto.ca](mailto:police@utm.utoronto.ca)  
[www.utm.utoronto.ca/police](http://www.utm.utoronto.ca/police)



## IDENTITY THEFT

The advent of new technologies has brought with it an increased risk of having your identity stolen. This pamphlet offers some insights and measures on how to protect yourself.



UTM Campus Police

## Identity Theft Explained

The Office of the Privacy Commissioner of Canada defines identity theft as: “the unauthorized collection and use of your personal information, usually for criminal purposes.” This includes, but is not limited to: your name, address, date of birth, Social Insurance Number (SIN) and credit card numbers.

There are many ways to lower your risk of becoming a victim of identity theft. If you suspect that someone has used your personal information/identity for illegal purposes, take immediate steps to minimize or altogether eliminate the impact this will have.

Read on to learn more.



### Protect your personal information



- Never give your credit card number, SIN, or other sensitive information over the phone unless you initiated the call.
- Physically protect your debit card personal identification number when entering it at an ATM or place of business.
- Use passwords that contain a combination of upper and lowercase letters and numbers. Change your passwords often.
- Immediately report all lost or stolen credit cards and government cards and documents (Campus Police will provide you with a list of phone numbers to make this easier).
- Always shred old credit card and bank statements as well as all other sensitive documents.
- When using the internet to send or receive personal information, use software that provides the highest level of data encryption.
- Closely monitor your monthly credit card bills, phone bills, bank statements, etc. to ensure that no unusual transactions are present.
- Make enquires with the appropriate agency/ company as well as Canada Post if mail/bills that typically arrive monthly have suddenly stopped arriving.
- Become aware of the many scams that currently target unsuspecting consumers. Visit [www.phonebusters.com](http://www.phonebusters.com) to find a list of scams.
- Avoid carrying SIN cards, birth certificates, passports or any other seldom used documents in your purse or wallet.

### What to do if you suspect someone has stolen your Identity



- Immediately contact your local police service. Notify Campus Police as well so that we can also provide assistance if the crime involved the use of university resources, computer servers, etc.
- Cancel all credit and debit cards, close your bank accounts and open new ones.
- Contact the Passport Office if your passport has been stolen.
- Replace SIN, Health Cards, driver's licence and department store cards.
- Contact one of the credit bureaus (Equifax or Trans Union) to report the fraud.
- Follow up with creditors and your bank after documents have been replaced to ensure there are no outstanding issues or debts from the fraud.
- Visit the websites listed on the next page to learn more about further action you should take.